

# Warehouse Management Overview

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## Overview

Sellercloud's Warehouse Management tools make it easier to handle your inventory, process orders, and ship products from various locations. You can easily keep track of your stock in different warehouses, speed up order fulfillment, and manage inventory more effectively.

You can set multiple warehouses in Sellercloud and configure them according to their use. This includes setting different Ship From warehouses using the [Channel Warehouses](#) option, configuring your warehouse for [FBA shipments](#), or setting your warehouse as a [Returns Warehouse](#) for [RMAs](#).

If you mark a warehouse as **Sellable**, its inventory can be sold. Choosing **Unsellable** removes it from the available product stock but keeps it in the total physical inventory count.

By default, orders will reserve inventory from the default warehouse. However, if the default warehouse is **Unsellable**, the reserve will not be included in the available inventory calculation, which may lead to overselling. To address this, you can customize the default warehouse for each channel in the **Company Settings > Channel Warehouse** page, where you can specify a different warehouse per channel that inventory should be reserved from.

To use inventory for **FBA and WFS Inbound Shipments** from a specific warehouse, the setting **Allow to use qty for FBA And WFS Shipments** on the Warehouse Details page must be enabled. By default, the option is disabled.

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## Create a Warehouse

You can add a new Warehouse from the **Manage Warehouses** page under the **Inventory Tab**.

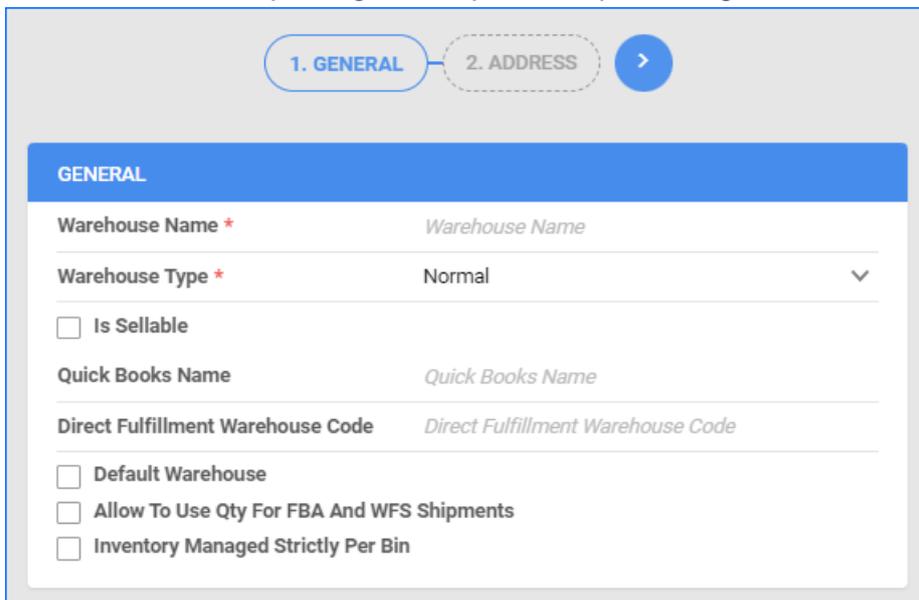
1. Navigate to **Inventory > Manage Warehouses**.
2. Click on the **Action Menu > Add Warehouse**.
3. Fill out the following:
  - a. **Warehouse Name**
  - b. **Warehouse Type**
    - i. Normal
    - ii. Cdiscount
    - iii. Dropship
    - iv. FBA
    - v. Interim
    - vi. NewEgg
    - vii. Untested

viii. WFS

ix. Is Sellable

x. Quick Books Name

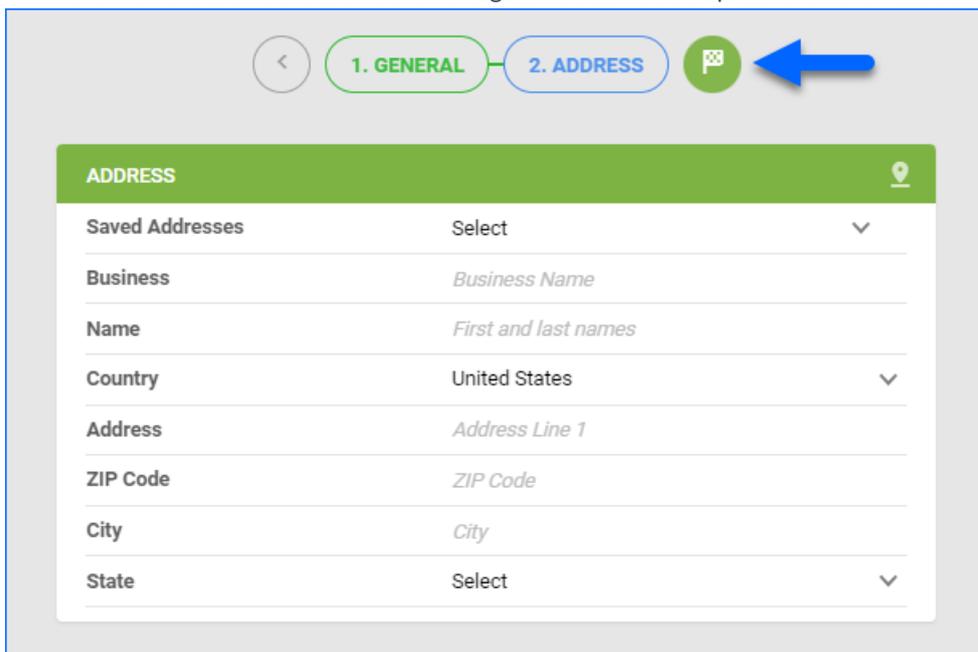
4. Check **Default Warehouse** to set this warehouse as your main one. You can have only one Default Warehouse in your account.
5. Check **Allow to Use Qty for FBA and WFS Shipments** to use inventory from this warehouse for your FBA/WFS shipments.
6. You can select **Inventory Managed Strictly Per Bin** if you're using [Warehouse Bins](#) in Skustack.



The screenshot shows the 'GENERAL' tab of a warehouse creation form. At the top, there are two tabs: '1. GENERAL' (active) and '2. ADDRESS'. Below the tabs is a blue header with the word 'GENERAL'. The form contains several fields and checkboxes:

- Warehouse Name \***: A text input field with placeholder text 'Warehouse Name'.
- Warehouse Type \***: A dropdown menu with 'Normal' selected.
- Is Sellable**
- Quick Books Name**: A text input field with placeholder text 'Quick Books Name'.
- Direct Fulfillment Warehouse Code**: A text input field with placeholder text 'Direct Fulfillment Warehouse Code'.
- Default Warehouse**
- Allow To Use Qty For FBA And WFS Shipments**
- Inventory Managed Strictly Per Bin**

7. Fill in the Warehouse Address and click the green button to complete the warehouse creation.



The screenshot shows the 'ADDRESS' tab of the warehouse creation form. At the top, there are three tabs: '1. GENERAL', '2. ADDRESS' (active), and a green button with a location pin icon. A blue arrow points to this green button. Below the tabs is a green header with the word 'ADDRESS' and a location pin icon. The form contains several fields and dropdown menus:

- Saved Addresses**: A dropdown menu with 'Select' selected.
- Business**: A text input field with placeholder text 'Business Name'.
- Name**: A text input field with placeholder text 'First and last names'.
- Country**: A dropdown menu with 'United States' selected.
- Address**: A text input field with placeholder text 'Address Line 1'.
- ZIP Code**: A text input field with placeholder text 'ZIP Code'.
- City**: A text input field with placeholder text 'City'.
- State**: A dropdown menu with 'Select' selected.

8. Once the new warehouse is created, you can view and edit it from the Manage Warehouses page.

You can export your existing warehouses to an Excel file from the action menu on the **Manage Warehouses** page. Deleting a warehouse should **NOT** be done without the assistance of a Sellercloud representative. Contact [Sellercloud Support](#) or your onboarding representative if you ever need to do this.

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## Warehouse Types

The table below lists the types of warehouses in Sellercloud along with descriptions of what they contain.

Warehouse Type	Description
Normal Warehouse	The most common type of warehouse. Refers to a typical in-house facility in which you store your products.
Cdiscount Warehouse	This is associated with products that are stored at a Cdiscount Fulfillment Center.
FBA Warehouse	This is associated with products that are stored at an Amazon Fulfillment Center.
Interim Warehouse	Inventory in the Interim Warehouse is the inventory that is in transit between two warehouses (i.e., between a Normal warehouse and an FBA Warehouse). This means that when shipping a product from your Normal warehouse to an FBA center, Sellercloud will track your shipment by placing it in an <b>Interim Warehouse</b> . When Sellercloud is notified by Amazon that the shipment has been received, the inventory will automatically transfer into the FBA warehouse.  It is possible to create multiple Interim warehouses, which can be designated for different purposes. For example, you can create different interim warehouses such as “In transit to FBA” and “Company Truck”.  This is typically used for vendor feeds. Inventory in the dropship warehouse will not be included in <a href="#">average</a> cost calculations.
DropShip Warehouse	This Warehouse Type is available for inventory transfers and managing split SKUs.
Untested Warehouse	The inventory in the Untested Warehouse won't affect <a href="#">backorder</a> calculations, but receiving a purchase order there can trigger “bad receiving” notifications in emails. You can't use it for quick inventory updates in the matrix, and it's not an option for warehouse transfer requests.
NewEgg Warehouse	Associated with products that are stored at a NewEgg Fulfillment Center.
WFS Warehouse	This is associated with products that are stored at a WFS Fulfillment Center.

## Sellable and Unsellable Warehouses

You can mark a warehouse as either **Sellable** or **Unsellable**.

- **Sellable Warehouse** – If the warehouse is Sellable, all of your inventory will be available for sale regardless of its status and included in the Inventory Feeds.
- **Unsellable Warehouse** – All inventory in that warehouse will not be included in the product's available

inventory. However, its inventory will be included in the product's total physical inventory count.

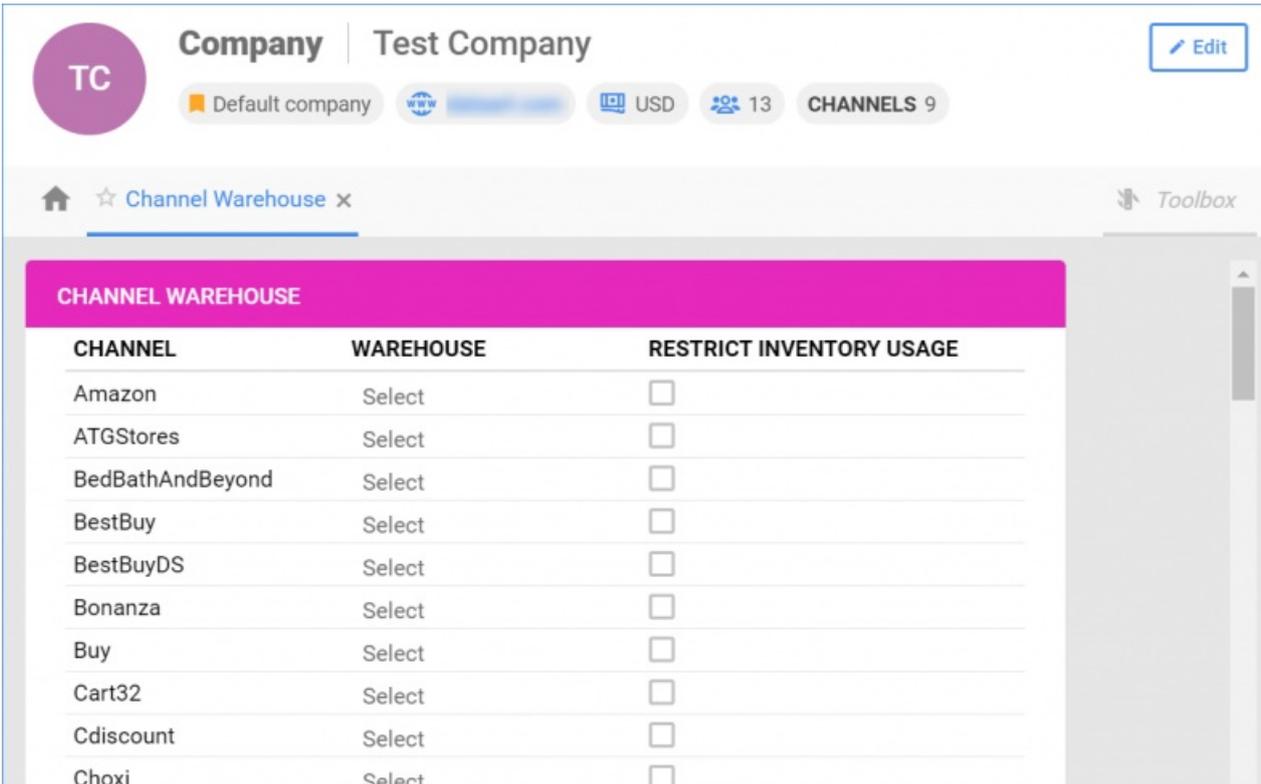
## FBA Warehouses

Amazon provides options for customizing FBA shipments, such as choices like Blank Box or Block Amazon Logistics. These choices can be made for each shipment and affect the packaging and carrier preferences for your MCF orders. You can find additional information in our [Amazon Multi-Channel Fulfillment – Feature Constraints](#) article. If you're using [Multi-Channel Fulfillment](#) to fulfill your FBM Orders, you must configure your FBA Warehouse as **Sellable**.

## Configure Channel Warehouses

The [Channel Warehouse](#) page lets you assign a specific warehouse to each channel. By default, orders will reserve inventory from your **Default Warehouse**, even if there's no stock there. However, when you choose a channel-specific warehouse, it will be automatically used for all orders from that channel, regardless of the Default Warehouse.

You can access it from **Settings > Companies > Manage Companies > Open a company > Toolbox > Channel Warehouse**.



The screenshot shows the 'Channel Warehouse' configuration page for a company named 'Test Company'. The page header includes the company logo 'TC', the name 'Company | Test Company', and an 'Edit' button. Below the header, there are several status indicators: 'Default company', a globe icon, 'USD', '13' users, and 'CHANNELS 9'. The main content area is titled 'CHANNEL WAREHOUSE' and contains a table with three columns: 'CHANNEL', 'WAREHOUSE', and 'RESTRICT INVENTORY USAGE'. The table lists various channels with a 'Select' dropdown for the warehouse and a checkbox for restricting inventory usage.

CHANNEL	WAREHOUSE	RESTRICT INVENTORY USAGE
Amazon	Select	<input type="checkbox"/>
ATGStores	Select	<input type="checkbox"/>
BedBathAndBeyond	Select	<input type="checkbox"/>
BestBuy	Select	<input type="checkbox"/>
BestBuyDS	Select	<input type="checkbox"/>
Bonanza	Select	<input type="checkbox"/>
Buy	Select	<input type="checkbox"/>
Cart32	Select	<input type="checkbox"/>
Cdiscount	Select	<input type="checkbox"/>
Choxi	Select	<input type="checkbox"/>

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By default, orders will reserve inventory from the default warehouse. However, if the default warehouse is **Unsellable**, the reserve will not be included in the available inventory calculation, which may lead to overselling. To address this, you can customize the default warehouse for each channel in the **Company Settings > Channel Warehouse** page, where you can specify a different warehouse per channel that inventory should be reserved from.

To use inventory for **FBA and WFS Inbound Shipments** from a specific warehouse, the setting **Allow to use qty for FBA And WFS Shipments** on the Warehouse Details page must be enabled. By default, the option is disabled.

## Create a Warehouse

You can add a new Warehouse from the **Manage Warehouses** page under the **Inventory Tab**.

1. Navigate to **Inventory > Warehouses**.
2. Click on **Add Warehouse**.
3. Fill out the following:
  - a. **Warehouse Name**
  - b. **Warehouse Type**
    - i. Normal
    - ii. Cdiscount
    - iii. Dropship
    - iv. FBA
    - v. Interim
    - vi. NewEgg
    - vii. Untested
    - viii. WFS
    - ix. Is Sellable
    - x. Quick Books Name
4. Fill in the Warehouse Address
5. Check **Default Warehouse** to set this warehouse as your main one.
6. You can enable the following:
  - a. **Allow to Use Qty for FBA Shipment** to use inventory from this warehouse for your FBA shipments.

- b. **Inventory Managed Strictly Per Bin** if you're using [Warehouse Bins](#) in Skustack.
- c. **Exclude from Inventory Reports** to exclude the inventory from this warehouse from the Inventory Reports
- d. **Ignore Inventory when Calculating Average Cost** to not take into consideration the inventory from this warehouse when calculating the product's average cost.

7. Click **Save**.

8. Once the new warehouse is created, you can view and edit it from the Warehouses page.

Home > Companies > Warehouses > Warehouse Details

Warehouse Name:

Type:

Sellable

QuickBooks Name:

Dropship Central Warehouse Code:

Address:

Company

First, MI

Last

Address

City

State/Zip

[Get City/State](#)

Country

Phone

Default Warehouse

Allow to use qty for FBA/WFS Shipments

Inventory managed strictly per bin

Exclude from Inventory Reports

Ignore inventory when calculating average cost

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The table below lists the types of warehouses in Sellercloud along with descriptions of what they contain.

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Cdiscount Warehouse	This is associated with products that are stored at a Cdiscount Fulfillment Center.

### FBA Warehouse

This is associated with products that are stored at an Amazon Fulfillment Center.

Inventory in the Interim Warehouse is the inventory that is in transit between two warehouses (i.e., between a Normal warehouse and an FBA Warehouse). This means that when shipping a product from your Normal warehouse to an FBA center, Sellercloud will track your shipment by placing it in an **Interim Warehouse**. When Sellercloud is notified by Amazon that the shipment has been received, the inventory will automatically transfer into the FBA warehouse.

### Interim Warehouse

It is possible to create multiple Interim warehouses, which can be designated for different purposes. For example, you can create different interim warehouses such as “In transit to FBA” and “Company Truck”.

### DropShip Warehouse

This is typically used for vendor feeds. Inventory in the dropship warehouse will not be included in [average](#) cost calculations.

This Warehouse Type is available for inventory transfers and managing split SKUs.

### Untested Warehouse

The inventory in the Untested Warehouse won't affect [backorder](#) calculations, but receiving a purchase order there can trigger “bad receiving” notifications in emails. You can't use it for quick inventory updates in the matrix, and it's not an option for warehouse transfer requests.

### NewEgg Warehouse

Associated with products that are stored at a NewEgg Fulfillment Center.

### WFS Warehouse

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You can access it from **Settings > Open a company > Toolbox > Channel Warehouse**.

Home > Companies > Thirsty Tea > Channel Warehouse

Channel	Warehouse	Restrict Inventory Usage	Inventory Percent
Local Store	binny	<input type="checkbox"/>	75 %
eBay	Default Warehouse	<input type="checkbox"/>	100 %
Yahoo	000test1234	<input type="checkbox"/>	100 %
Amazon	Default Warehouse	<input checked="" type="checkbox"/>	20 %
PriceGrabber	410 Monmouth Ave	<input type="checkbox"/>	50 %
Website	Select	<input type="checkbox"/>	100 %
Magento	Select	<input type="checkbox"/>	100 %
QuickBooks	Select	<input type="checkbox"/>	100 %