

# Disconnect Price from Channels

04/30/2025 3:21 pm CDT

## Overview

By default, Sellercloud can send price updates to specific channels automatically once you enable a product for them. The **Disconnect Price from Channels** action lets you disable these automatic updates and manage pricing for certain products manually or through a third-party platform. This feature gives you complete control over which prices are sent to each channel, allowing you to manage pricing according to your unique strategy.

The action can be applied to the following channels: **Amazon, eBay, and Walmart Marketplace**. The **Client Setting Allow Disconnect Price from Channels** must be enabled for this workflow.

## Disconnect Price from Channels

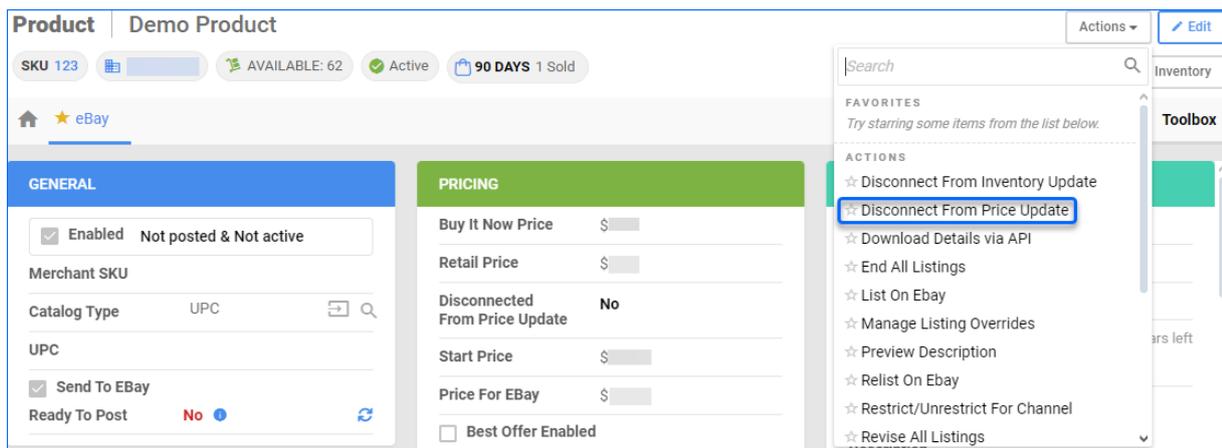
The **Disconnect Price from Channels** action prevents Sellercloud from sending price updates to the selected channel/s. You can disconnect products individually or in bulk.

## Individually

To disconnect a single product:

1. Go to the [Product Details Page](#).
2. Click **Toolbox** and select **Channel Properties**, where **Channel** is the name of the channel you want to stop sending price updates to.
3. Access the **Actions** menu and select **Disconnect from Price Update**.

If a product is disconnected, the action becomes **Connect to Price Update**. Reconnecting the product resumes the updates to the channel.

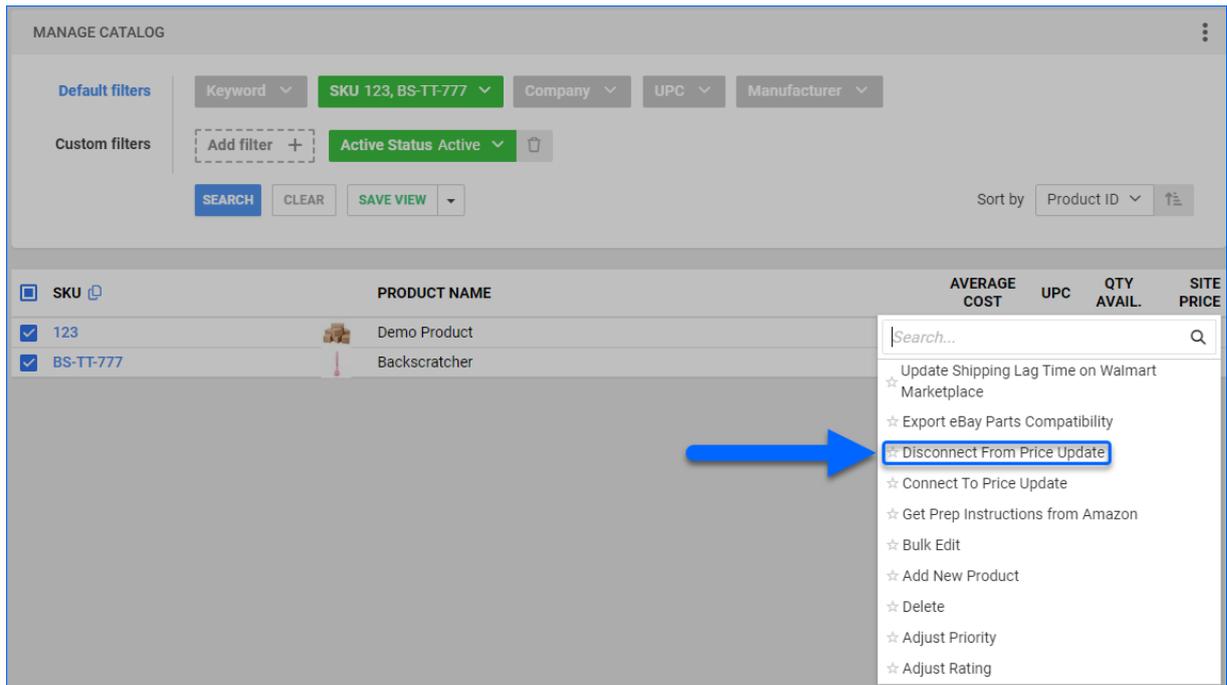


## In Bulk

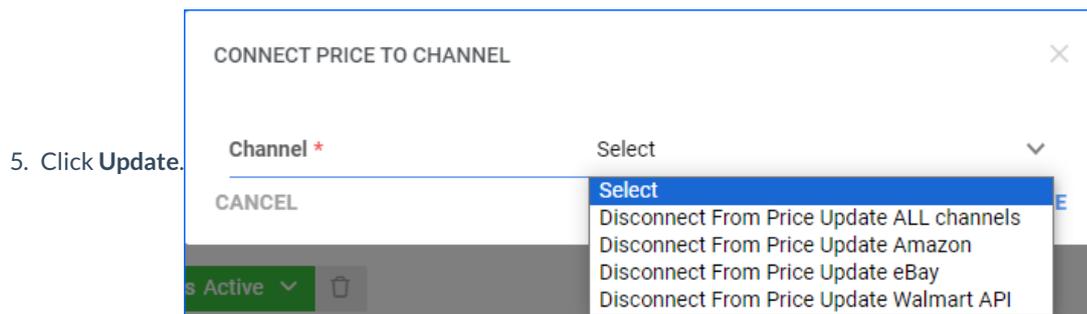
To disconnect multiple products:

1. Go to **Catalog > Manage Catalog**.
2. Find and select products.

3. Click the blue **Actions** icon and select **Disconnect from Price Update**.



4. Select the desired channel or **Disconnect From Price Update ALL channels**.



You can use the [Custom Export](#) tool to confirm which products are disconnected from price updates for the selected channels.

## Overview

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The action can be applied to the following channels: **Amazon**, **eBay**, and **Walmart Marketplace**.

The [Client Setting Allow Disconnect Price from Channels](#) must be enabled for this workflow.

## Disconnect Price from Channels

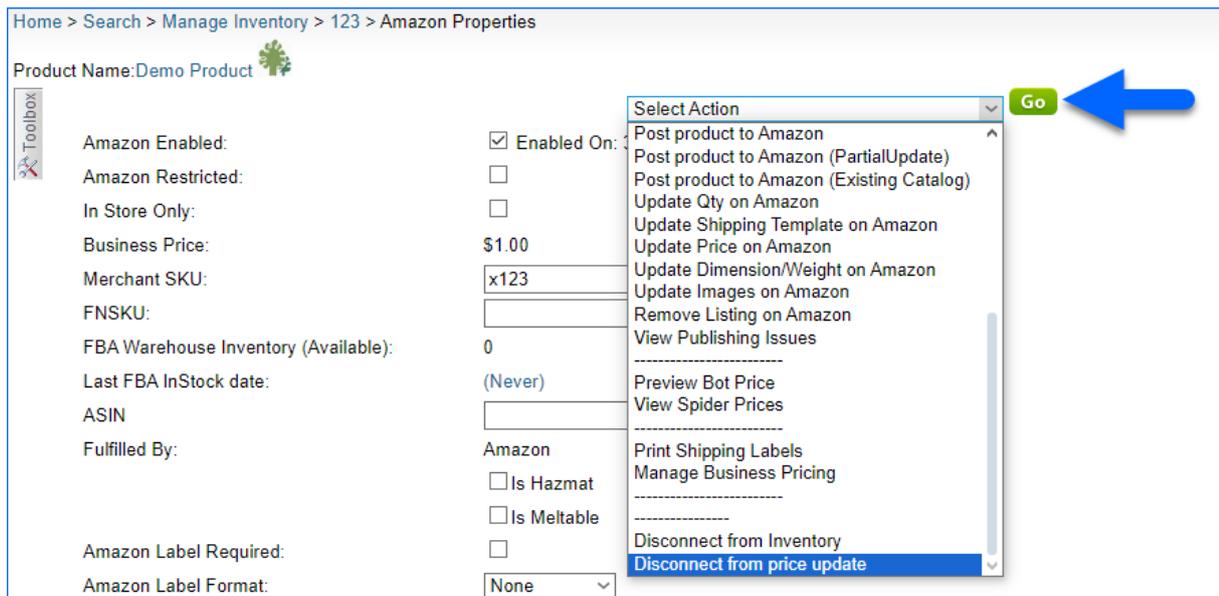
The **Disconnect Price from Channels** action prevents Sellercloud from sending price updates to the selected channel/s. You can disconnect products individually or in bulk.

## Individually

To disconnect a single product:

1. Go to **Inventory** > Open a product.
2. From the **Toolbox**, select **Channel Properties**.
3. **Actions menu** > **Disconnect from price update** > **Go**.

After a product is disconnected, a **Connect to Price Update** option becomes available in the **Actions** menu. Re-connecting the product will resume price updates to the channel.



The screenshot shows the 'Amazon Properties' page for a product named 'Demo Product'. The page includes a 'Toolbox' on the left and a 'Select Action' dropdown menu on the right. The dropdown menu is open, showing various actions such as 'Post product to Amazon', 'Update Price on Amazon', and 'Disconnect from price update'. A blue arrow points to a green 'Go' button next to the dropdown menu.

Home > Search > Manage Inventory > 123 > Amazon Properties

Product Name: Demo Product

Amazon Enabled:  Enabled On:

Amazon Restricted:

In Store Only:

Business Price: \$1.00

Merchant SKU: x123

FNSKU:

FBA Warehouse Inventory (Available): 0

Last FBA InStock date: (Never)

ASIN:

Fulfilled By: Amazon

Is Hazmat

Is Meltable

Amazon Label Required:

Amazon Label Format: None

Select Action

Post product to Amazon

Post product to Amazon (PartialUpdate)

Post product to Amazon (Existing Catalog)

Update Qty on Amazon

Update Shipping Template on Amazon

Update Price on Amazon

Update Dimension/Weight on Amazon

Update Images on Amazon

Remove Listing on Amazon

View Publishing Issues

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Preview Bot Price

View Spider Prices

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Print Shipping Labels

Manage Business Pricing

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Disconnect from Inventory

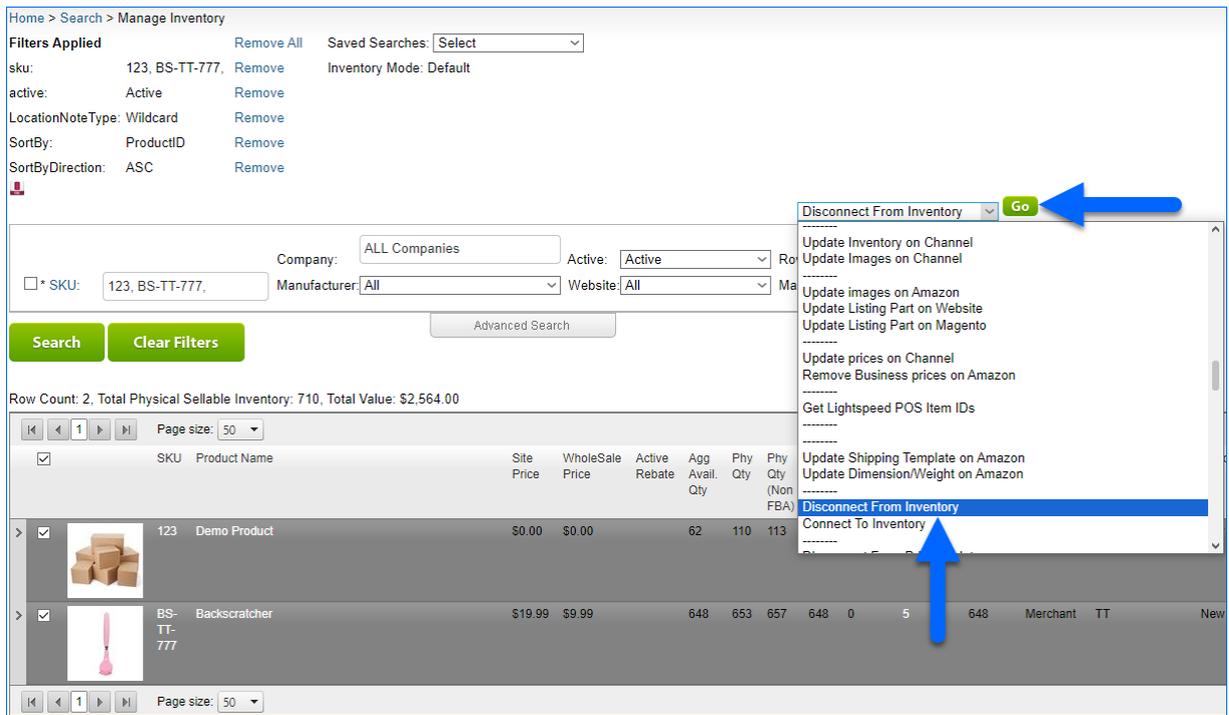
Disconnect from price update

Go

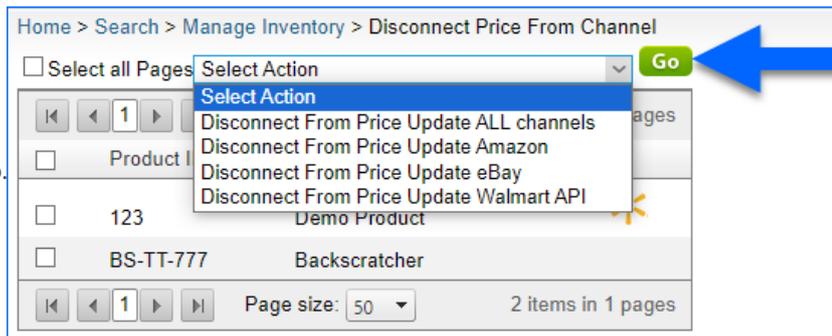
## In Bulk

To disconnect multiple products:

1. Navigate to **Inventory** > Select products > **Action menu** > **Disconnect from price update** > **Go**.



2. From the new window, select the channel or select **Disconnect from Price Update ALL channels**.



3. Click **Go**.

You can use the [Custom Export](#) tool to confirm which products are disconnected from price updates for the selected channels.