Delete Products

04/30/2025 3:20 pm CDT

Overview

Sellercloud allows you to remove products you no longer wish to use by deleting them from your inventory. Alternatively, you can mark such products as Inactive. This will hide them from default inventory searches instead of removing them completely.

You can only **delete SKUs** that have no related inventory, orders, listings, or other product relations, for example, Shadow Products, N-Matrix, or Kits. However, if an SKU has an established history in the system, we recommend marking them as **Inactive** instead.
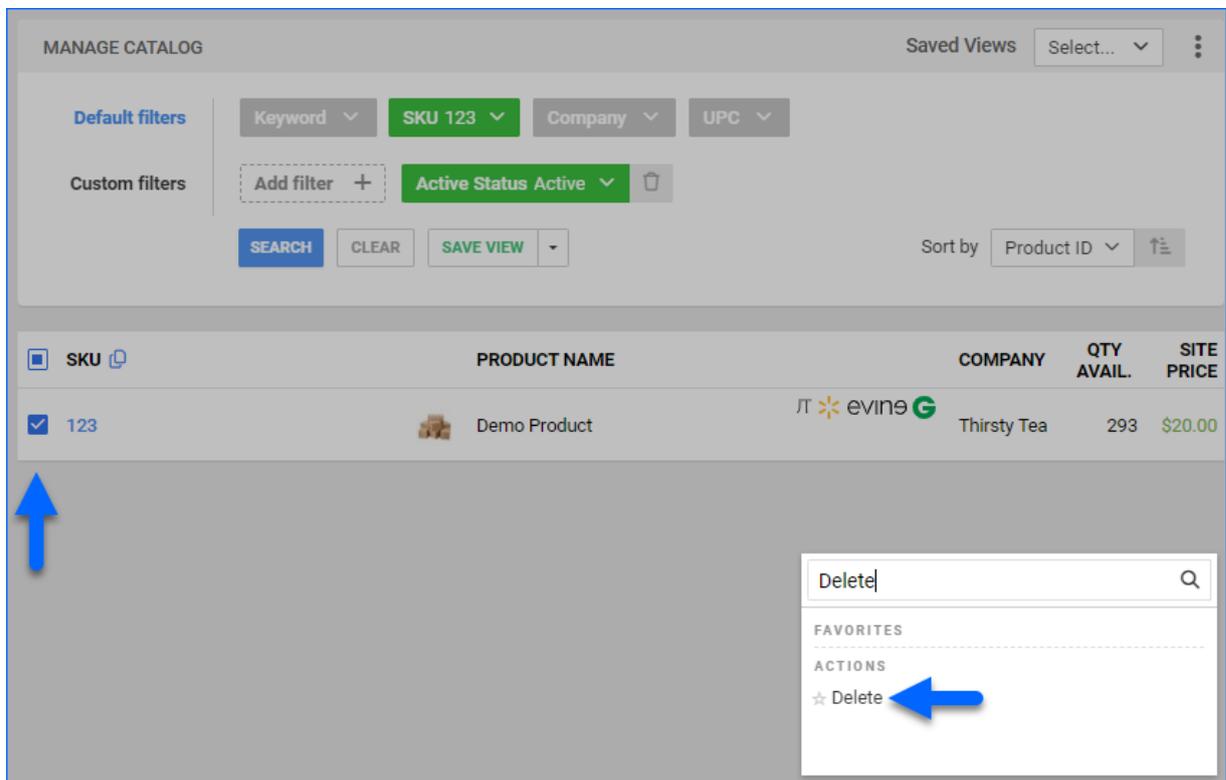
Delete a Product

You can delete products individually or in bulk.

Individually
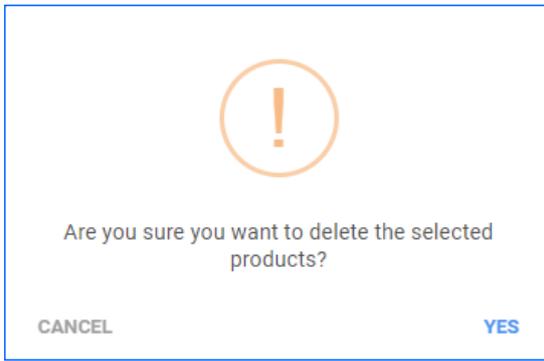
To delete a single product, navigate to:

1. **Catalog** > **Manage Catalog**.

2. From this page, select one or more products.

3. **Action menu** > **Delete**.

4. A **Confirmation Message** will appear > Click **Yes** to confirm the deletion.

In Bulk

To delete multiple products at once, navigate to:

1. **Catalog** > **Manage Catalog** > **Import Product Info**.

2. Select Bulk Product Update.

3. Click **Generate Template** and add the following columns:

   a. **_Action_**

   b. **_Action_Confirm_**

4. Specify the appropriate **SKUs**, and enter **DELETE** for each product line within both the **_Action_** and **_Action_Confirm_** columns.

	A	B	C	D
1	ProductID	_Action_	_Action_Confirm_	
2	1234	DELETE	DELETE	
3	5678	DELETE	DELETE	
4	91011	DELETE	DELETE	
5	121314	DELETE	DELETE	
6				
7				

5. Go back to Sellercloud and **Upload** the template.

If you no longer want a product to appear on the Manage Catalog and Manage Inventory pages, you can set it as inactive instead. We recommend choosing this option over deleting a product because it preserves its properties, allowing you to reactivate it at any time, whereas deleting a product is irreversible. Learn more about Inactive Products.

Relevant Client Settings

The following related client setting is available:

- **Require PIN To Delete Product**
  - This setting ensures that a PIN will be requested upon deleting products.

This applies only to products created after the setting is enabled.

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Delete a Product

You can delete products individually or in bulk.

Individually

To delete a single product, navigate to:

1. **Inventory** > From this page, select one or more products.

2. Click **Go**.

3. **Action menu** > **Delete**.

4. A **Confirmation Message** will appear > Click **Delete** to confirm the deletion.

In Bulk

To delete multiple products at once, navigate to:

1. **Inventory** > Bulk Product Update.

2. Click **Get Template File** and add the following columns:

    a. **_Action_**

       b. **_Action_Confirm_**

3. Specify the appropriate **SKUs**, and type **DELETE** for each product line within both **_Action_** and **_Action_Confirm_** columns.

	A	B	C	D
1	ProductID	_Action_	_Action_Confirm_	
2	1234	DELETE	DELETE	
3	5678	DELETE	DELETE	
4	91011	DELETE	DELETE	
5	121314	DELETE	DELETE	
6				
7				

4. Go back to Sellercloud and upload the newly created template.

5. Click **Submit.**

Home > Search > Manage Inventory > Bulk Product Update

Get Template file   View Bulk Update Log   View Queued Jobs

First Column Type: ○ UPC ● Product ID

☐ Subtract un-exported Orders Qty

☐ Subtract unshipped Qty

☐ Create product if none exists

☐ Do not update products if exists (only create new products)

Update Products from company: ALL ⌄

Select File: ⓘ   [Choose File] 340063.xlsx

☐ Schedule Bulk update

[Submit]

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