

# FBA Removals

04/30/2025 3:19 pm CDT

## Overview

**FBA Removal Orders** are requests for Amazon to ship back FBA inventory to the merchant. While you must place such orders in [Seller Central](#), doing so automatically creates a [Warehouse Inventory Transfer](#) in Sellercloud. Warehouse inventory transfers will be created with a **Shipped** status and named after the removal order ID. This workflow allows you to track the inventory's movement history. For example, you can mark the shipment as received when it arrives at your warehouse.

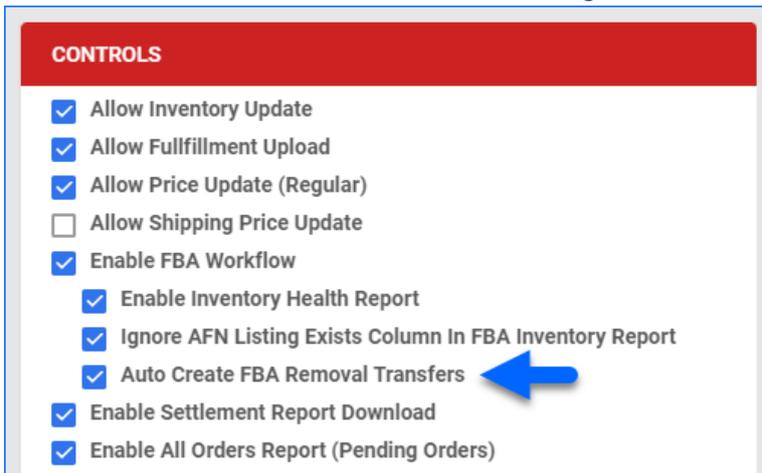
Amazon provides 2 reports for removals: **Removal Order Detail** and **Removal Order Shipment Detail**. The **Removal Order Shipment Detail** report is used to create warehouse inventory transfers. By default, Sellercloud downloads removal orders created in the past 45 days. Since this report only includes **shipped** removal orders, only orders that were shipped within 45 days of their creation will be imported.

Amazon often splits removal orders into multiple shipments. In this case, Sellercloud creates a separate warehouse inventory transfer for each shipment.

## Prerequisites

To enable the workflow:

1. Go to [Company Settings](#).
2. Click **Toolbox** and select **Amazon Settings > General Settings**.
3. Click **Edit**.
4. Enable the **Auto Create FBA Removal Transfers** setting.



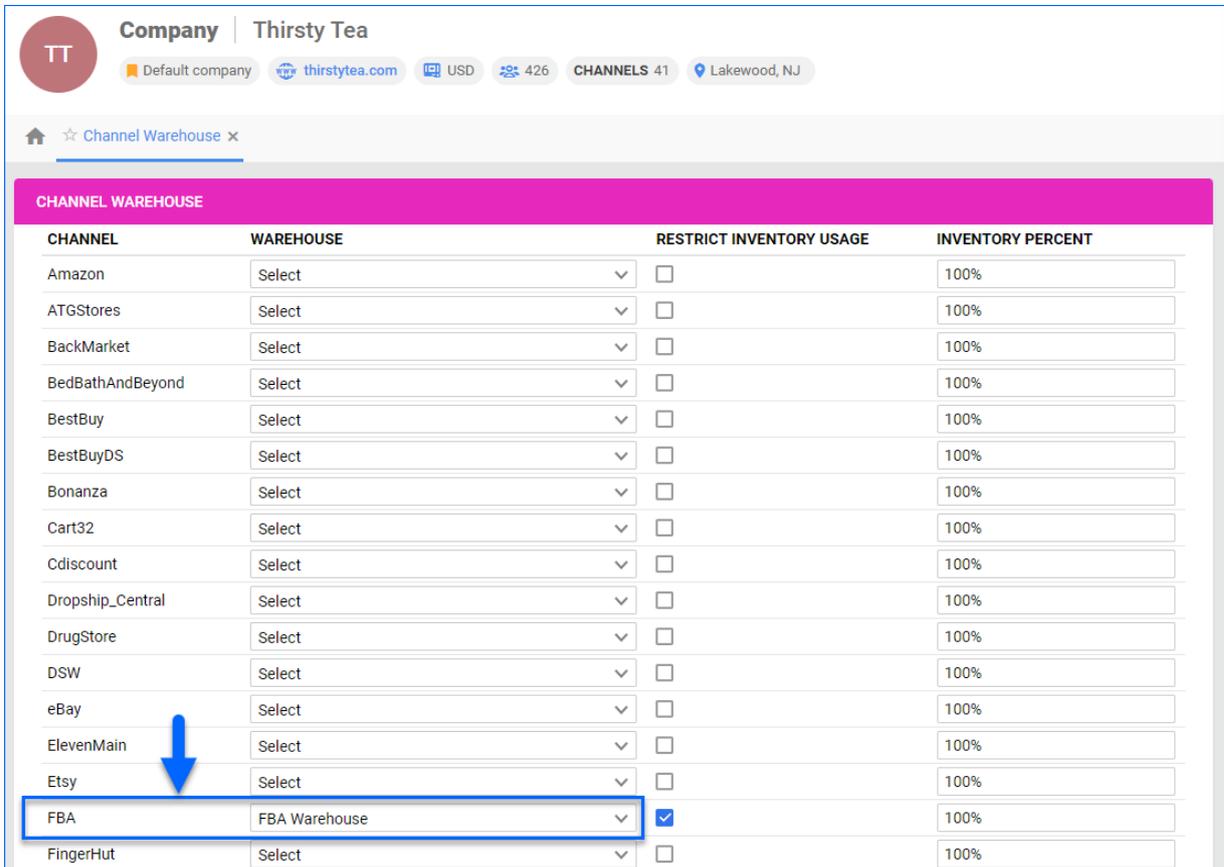
5. Click **Save**.

To import FBA Removal Transfers into Sellercloud, set up an [FBA-type warehouse](#) and [assign](#) it to the relevant FBA channel.

## Warehouse Setup

To select the default **Ship From Warehouse** for FBA Removal Transfers:

1. Go to the [Company Settings](#).
2. Click **Toolbox** and select **Channel Warehouse**.
3. Click **Edit**.
4. Under the **Channel** column, find **FBA**.

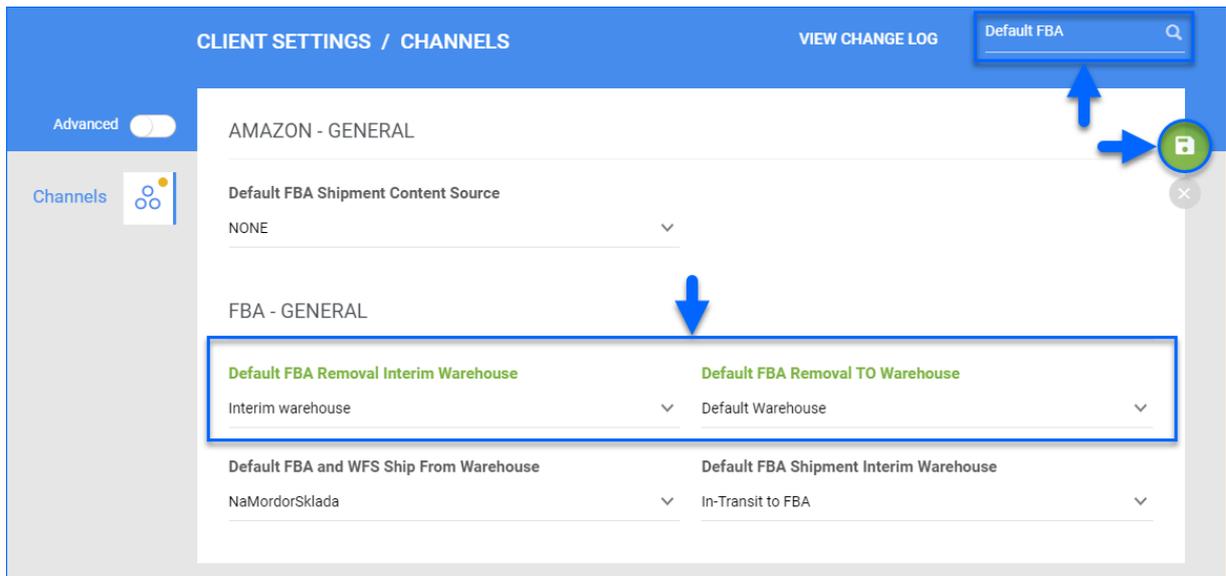


CHANNEL	WAREHOUSE	RESTRICT INVENTORY USAGE	INVENTORY PERCENT
Amazon	Select	<input type="checkbox"/>	100%
ATGStores	Select	<input type="checkbox"/>	100%
BackMarket	Select	<input type="checkbox"/>	100%
BedBathAndBeyond	Select	<input type="checkbox"/>	100%
BestBuy	Select	<input type="checkbox"/>	100%
BestBuyDS	Select	<input type="checkbox"/>	100%
Bonanza	Select	<input type="checkbox"/>	100%
Cart32	Select	<input type="checkbox"/>	100%
Cdiscount	Select	<input type="checkbox"/>	100%
Dropship_Central	Select	<input type="checkbox"/>	100%
DrugStore	Select	<input type="checkbox"/>	100%
DSW	Select	<input type="checkbox"/>	100%
eBay	Select	<input type="checkbox"/>	100%
ElevenMain	Select	<input type="checkbox"/>	100%
Etsy	Select	<input type="checkbox"/>	100%
<b>FBA</b>	<b>FBA Warehouse</b>	<input checked="" type="checkbox"/>	100%
FingerHut	Select	<input type="checkbox"/>	100%

5. Select your **FBA-Type Warehouse** as the **Warehouse** for FBA.
6. Click **Save**.

To select the default **Interim** and **Ship To** Warehouses:

1. Go to [Client Settings](#).
2. Type **Default FBA** into the search field on the top right.

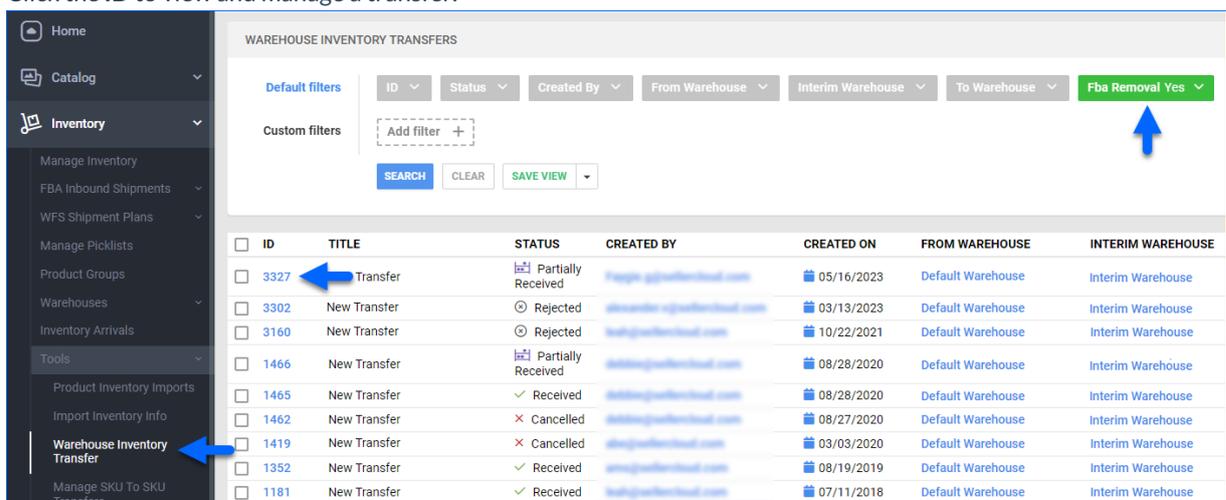


3. Update the **Default FBA Removal Interim Warehouse** setting.
4. Update the **Default FBA Removal TO Warehouse** setting.
5. Click **Save**.

## Manage Inventory Transfers

To manage inventory transfers for FBA removals:

1. Go to **Inventory > Tools > Warehouse Inventory Transfer**.
2. Next to **Default filters**, click the **FBA Removal** filter and select **Yes**.
3. Click **Search**.
4. Click the **ID** to view and manage a transfer.



5. When you receive the shipments, confirm that the **Transfer Qty** sent from Amazon for each item is correct. Then click **Actions** and select **Set Received**.  
Skustack users must use the **FBA Removals Module** within Skustack.
6. Optionally, to add serial numbers to the transfer, click **Actions** and select **Manage Serial Number**.

Sometimes, there may be discrepancies between the quantities shown in the Amazon report and the real number of sent units. This may lead to the warehouse transfer being created with incorrect data. To fix such discrepancies, choose **Manual** in the **Creation Type** dropdown of the **Removal Transfer** and click **Save**. This will allow you to edit the transfer manually, and you can adjust the quantities as needed.

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## Troubleshoot Missing Transfers

Sometimes, you may find that some FBA removal orders are missing their corresponding warehouse inventory transfer in Sellercloud. The reason is often that removal orders shipped more than 45 days after their creation do not get imported to Sellercloud by default.

To import missing removal orders:

1. Go to [Company Settings](#).
2. Click **Toolbox** and select **Amazon Settings > Reports**.
3. Click the three dots icon on the top right and select **Request New Report**.
4. Set the **Report Type** to **FBA Removal Shipment Detail Report**.
5. Set the **From Date** and **To Date** to select a time range that includes the removal orders based on their creation date.
6. Click **Request**.
7. Contact [Sellercloud Support](#) for assistance with downloading the report.
8. Click **Toolbox** and select **Amazon Settings > Upload Report File**.
9. Click **Choose File** and select the downloaded report file.
10. Set the **Report Type** to **FBA Removal Shipment**.
11. Click **Upload Report**.

If this happens frequently, you can extend the default 45-day limit. Contact [Sellercloud Support](#) and request an update of the App Setting **FBARemovalShipmentDetailRequestForDays** with your desired value.

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