

Final Sale Orders

04/30/2025 3:19 pm CDT

Overview

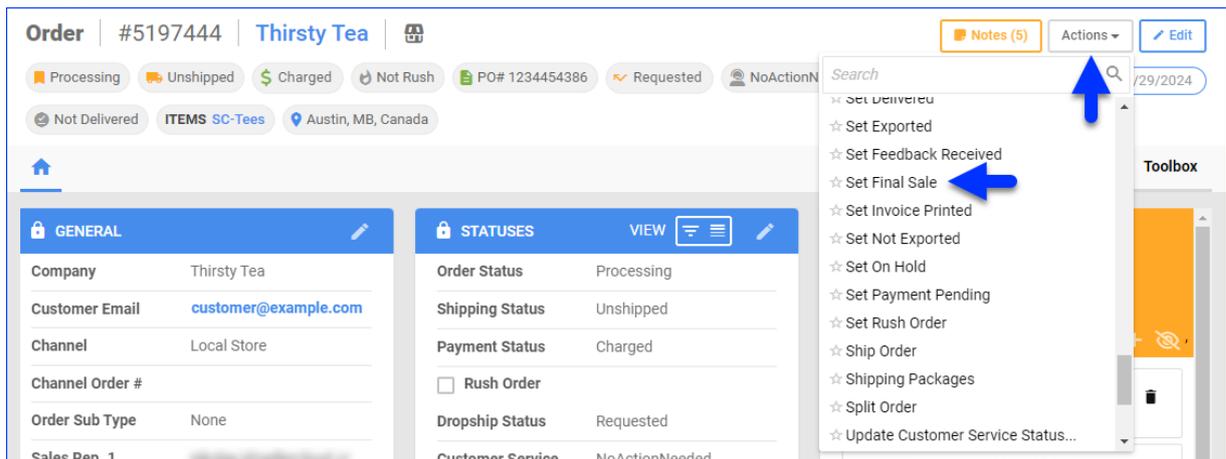
Final Sale Orders are transactions in which the buyer commits to purchasing a product or service without the option of returning it or getting a refund. These types of sales are common during special promotions or clearance events, where merchants want to move inventory quickly without the hassle of returns.

Sellercloud allows you to mark orders as **Final Sale**, disabling the ability to [Issue Refunds](#) or [Create RMAs](#).

Disable Refunds and RMAs

To disable refunds and RMAs for an order:

1. Go to the [Order Details Page](#).
2. Click **Actions** and select **Set Final Sale**.
3. At the bottom of the screen, a success message will indicate that the order sale is finalized and RMAs are no longer allowed.



To reverse this, select the action **Set Non-Final Sale**.

This action cannot be executed in bulk.

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To disable refunds and RMAs for an order:

1. Go to **Orders > Manage Orders >** open an order.
2. Click **Select an Action** and select **Set Final Sale**, then click **Go**.

The screenshot shows a web application interface for managing orders. At the top, the breadcrumb navigation reads "Home > Manage Orders > Order No: 5197444". On the left, there is a vertical sidebar titled "Order Status" with a list of status options: Local Store Order, InProcess, Charged, Order Not Confirmed, Unverified, Address Not Confirmed, Ship address Not Verified, Waiting to Process, and Ok to Ship. The main content area displays order details for "Company: Thirsty Tea", "Order #: 5197444", "Order Date: 03/29/2024 08:08 AM", "Invoice Printed On: (none)", "Channel: Local Store", and "Channel Order #:". Below the details is a "View All Notes" link. A dropdown menu is open, showing a list of actions. The action "Set Final Sale" is highlighted in blue. A blue arrow points to the dropdown menu, and another blue arrow points to the "Go" button in the top right corner of the dropdown. The dropdown menu also shows a "Set Final Sale" action at the bottom, which is also highlighted in blue.

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