

# Order Subtypes

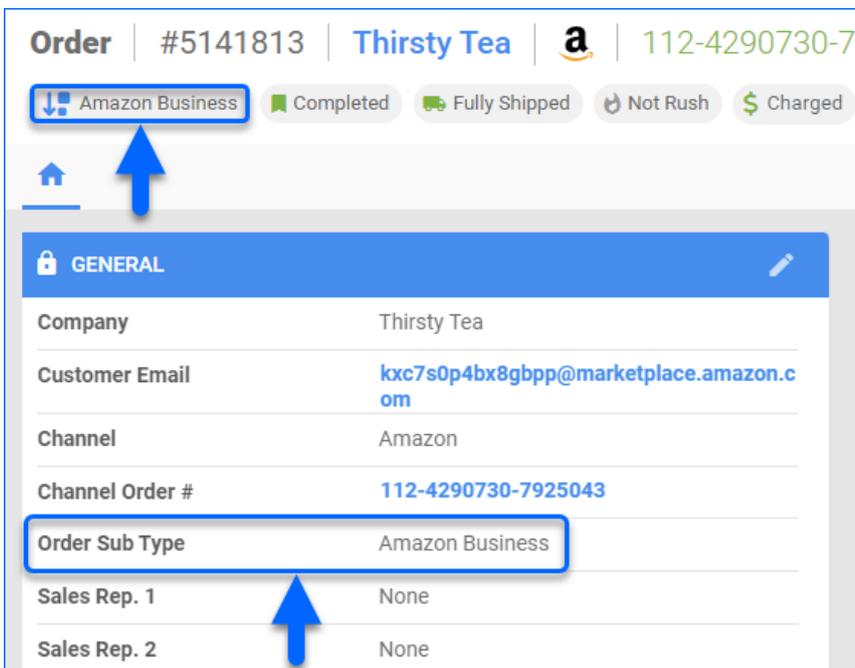
04/30/2025 3:19 pm CDT

## Overview

**Order Subtypes** allow you to identify orders based on their shipping speed, channel-specific order types, and internal order types. For example, you could filter by subtype when creating a [Saved Search](#) to identify which orders are Prime, have priority shipping, and more.

The client setting **Enable Order Sub Types** must be enabled for this workflow. To enable it, go to **Settings > Client Settings > General Client Settings > Channels > Advanced**.

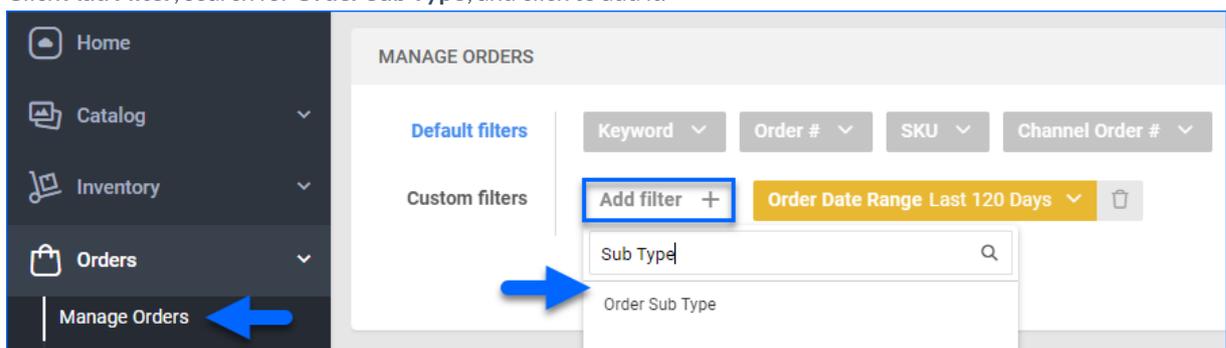
You can see the subtype in two places on the [Order Details Page](#) – at the top of the page, next to the order number, and in the **General** panel's **Order Sub Type** field.



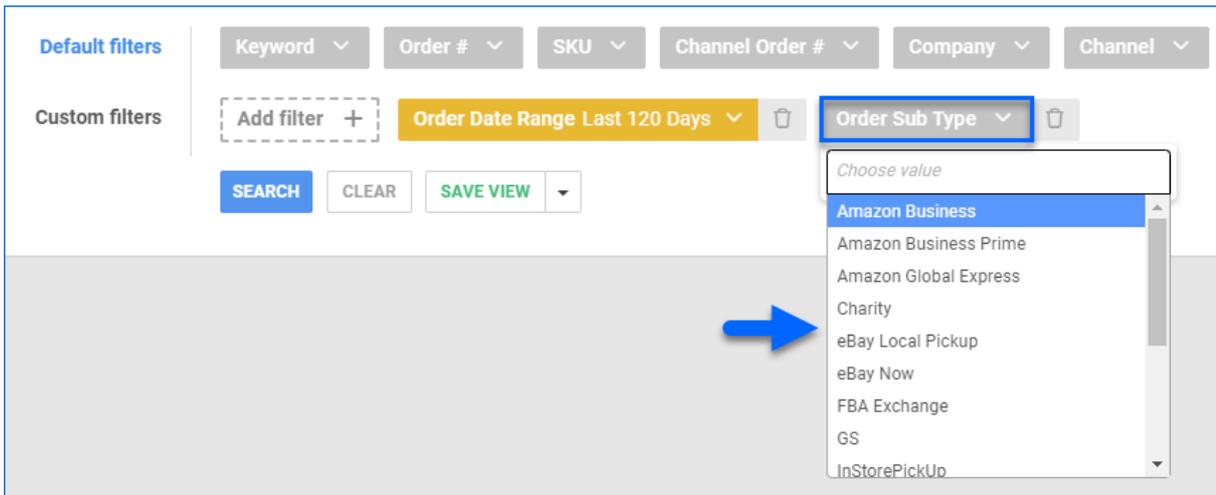
## Filter Orders by Subtype

To filter orders by subtype:

1. Go to **Orders > Manage Orders**.
2. Click **Add Filter**, search for **Order Sub Type**, and click to add it.



3. Click the **Order Sub Type** filter and select a subtype.



## Order Subtype Descriptions

Refer to the Order Subtype tables below to learn about each subtype.

### Channel-Specific Order Types

SUBTYPE	DESCRIPTION
Amazon Business	This subtype indicates an Amazon Business order. Learn more about <a href="#">Amazon Business</a> .
Amazon Business Prime	This subtype indicates an Amazon Business Prime order. You can't manually mark such orders as shipped in Sellercloud because Amazon requires shipping to be purchased internally from them. Learn more about <a href="#">Amazon Business Prime</a> .
Amazon Global Express	This subtype indicates an Amazon Global Express order. You can ship such orders globally rather than just within the marketplace region in which they're placed. Learn more about <a href="#">Amazon Global Express</a> .
FBA Exchange	Indicates an FBA Exchange order, where an item has been returned to FBA in exchange for a replacement. Learn more about <a href="#">FBA Returns and Reimbursements</a> .
Fulfilled By TikTok	Indicates that the order will be processed and shipped by <a href="#">TikTok</a> . We receive tracking information from the channel once each order is completed.
Prime	This subtype indicates an Amazon Prime order. Learn more about <a href="#">Seller Fulfilled Prime</a> .
InStorePickUp	This subtype indicates a Buy Online, Pick Up in Store order.
Same Day Delivery	This subtype indicates an order that Amazon has marked with a Shipping Method of Same Day.
Second Day	This subtype indicates an order that Amazon has marked with a Shipping Method of Second Day.
eBay Local Pickup	Indicates an eBay Local Pickup order, where the buyer can collect their item(s) in person. Learn more about <a href="#">Offering Local Pickup</a> .
eBay Now	This subtype indicates an eBay Guaranteed Delivery order. Learn more about <a href="#">eBay Guaranteed Delivery</a> .
SBN	This subtype indicates a Shipped by Newegg.com (SBN) order. Learn more about <a href="#">SBN</a> .
Wish Express	This subtype indicates a Wish Express order. Learn more about <a href="#">Wish Express</a> .

### Internal Order Types

SUBTYPE	DESCRIPTION
Charity	This is an internal order type you can apply when editing an order in Sellercloud Alpha for recordkeeping.

GS

This is an internal order type you can apply to an order in Sellercloud to indicate a GSA government sale order.

Sample

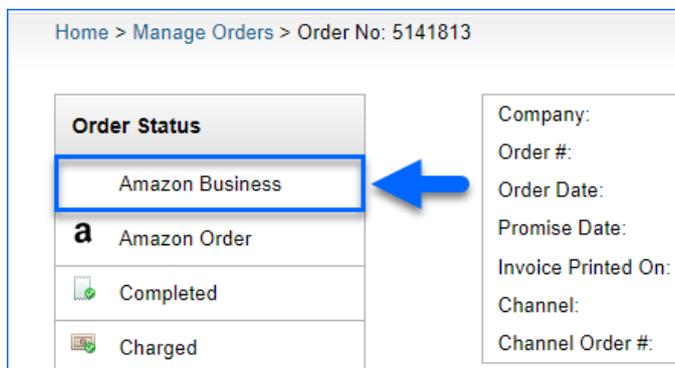
This is an internal order type you can apply when manually creating a wholesale order in Sellercloud to indicate that it is a sample. You can also exclude these orders from [Predictive Purchasing](#) by enabling the [Client Setting Predictive Purchasing: Exclude Sample Orders](#).

## Overview

**Order Subtypes** allow you to identify orders based on their shipping speed, channel-specific order types, and internal order types. For example, you could filter by subtype when creating a [Saved Search](#) to identify which orders are Prime, have priority shipping, and more.

The client setting **Enable Order Sub Types** must be enabled for this workflow. To enable it, go to **Settings > Client Settings**, and press **Control/Command + F** to search.

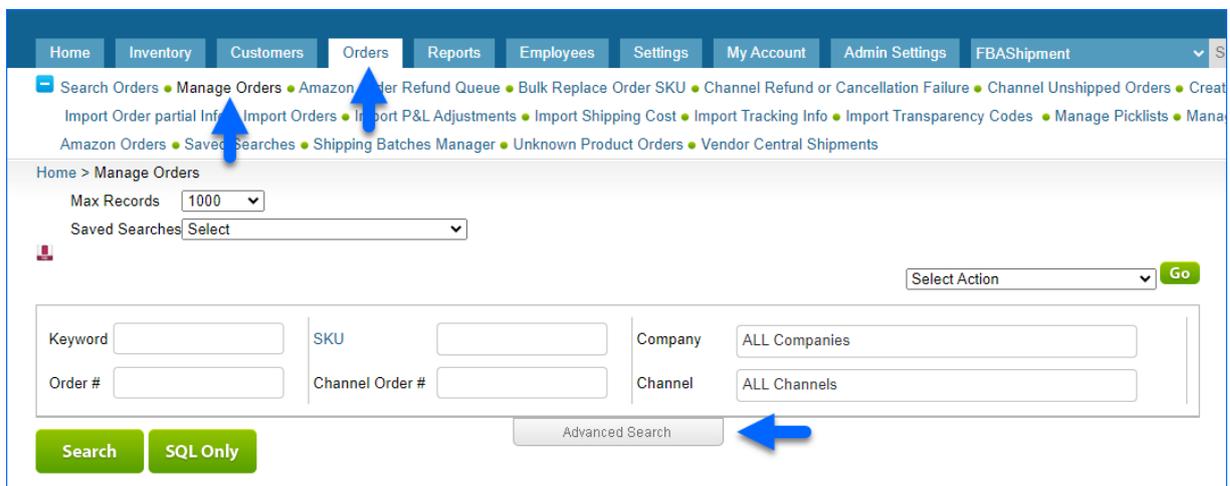
You can see the subtype on top of the **Order Status** sidebar on the [Order Details Page](#).



## Filter Orders by Subtype

To filter orders by subtype:

1. Go to **Orders > Manage Orders**.
2. Click **Advanced Search**.



3. Click the **Order SubType** filter and select a subtype.
4. Click **Search**.

BackOrder: ALL

Inventory Disabled: ALL

Shipping Requires Third Party: ALL

Has Parent Order: ALL

Sort By: None

Order Ack (Accept): All

Custom Columns: Select

Final Shipping Carrier: None

Digital Product: ALL

Replacement Order: ALL

Has Third Party: ALL

shipping Insurance

Ship by Truck: ALL

Has RMA: ALL

Sort Direction: None

Order Ack (Release): All

Order Split Type: All

Failed Ship: ALL

Notifications:

Ship without: ALL

Payment:

Order SubType: ALL

QuickBooks

Picked

Marketing

Source

Is On PickList

OnHold

Reason

Fulfillment

Option:

Settlement ID

Customer Service Links

Customer Service: ALL

CS Date: From [ ] To [ ]

Search SQL Only Advanced Search

## Order Subtype Descriptions

Refer to the Order Subtype Descriptions table below to learn about each subtype.

### SUBTYPE DESCRIPTION

#### CHANNEL-SPECIFIC ORDER TYPES

SUBTYPE	DESCRIPTION
<b>Amazon Business</b>	This subtype indicates an Amazon Business order. Learn more about <a href="#">Amazon Business</a> .
<b>Amazon Business Prime</b>	This subtype indicates an Amazon Business Prime order. You can't manually mark such orders as shipped in Sellercloud because Amazon requires shipping to be purchased internally from them. Learn more about <a href="#">Amazon Business Prime</a> .
<b>Amazon Global Express</b>	This subtype indicates an Amazon Global Express order. You can ship such orders globally rather than just within the marketplace region in which they're placed. Learn more about <a href="#">Amazon Global Express</a> .
<b>FBA Exchange</b>	Indicates an FBA Exchange order, where an item has been returned to FBA in exchange for a replacement. Learn more about <a href="#">FBA Returns and Reimbursements</a> .
<b>Prime</b>	This subtype indicates an Amazon Prime order. Learn more about <a href="#">Seller Fulfilled Prime</a> .
<b>InStorePickUp</b>	This subtype indicates a Buy Online, Pick Up in Store order.
<b>Same Day Delivery</b>	This subtype indicates an order that Amazon has marked with a Shipping Method of Same Day.
<b>Second Day</b>	This subtype indicates an order that Amazon has marked with a Shipping Method of Second Day.
<b>eBay Local Pickup</b>	Indicates an eBay Local Pickup order, where the buyer can collect their item(s) in person. Learn more about <a href="#">Offering Local Pickup</a> .
<b>eBay Now</b>	This subtype indicates an eBay Guaranteed Delivery order. Learn more about <a href="#">eBay Guaranteed Delivery</a> .
<b>SBN</b>	This subtype indicates a Shipped by Newegg.com (SBN) order. Learn more about <a href="#">SBN</a> .
<b>Wish Express</b>	This subtype indicates a Wish Express order. Learn more about <a href="#">Wish Express</a> .

#### INTERNAL ORDER TYPES

<b>Charity</b>	This is an internal order type you can apply when editing an order in Sellercloud Alpha for recordkeeping.
<b>GS</b>	This is an internal order type you can apply to an order in Sellercloud to indicate a GSA government sale order.

## Sample

This is an internal order type you can apply when manually creating a wholesale order in Sellercloud to indicate that it is a sample. You can also exclude these orders from [Predictive Purchasing](#) by enabling the [Client Setting Predictive Purchasing: Exclude Sample Orders](#).

---

---