

# Predicted Shipping Details

04/30/2025 3:17 pm CDT

## Overview

Sellercloud's **Predicted Shipping** features allow you to see estimated and recommended details related to the shipping of your orders, speeding up your order fulfillment workflow.

- **Shipping Cost:** An estimated shipping cost can be calculated automatically for each order based on the ordered product.
- **Package Dimensions and Weight:** Whenever possible, the package dimensions and weight can be suggested or automatically applied based on past orders for the same product.

During shipping, Shipbridge indicates if your selections for shipping service or dimensions differ from historical records and allows you to quickly revert to your usual choices. Refer to [Predicted Shipping Details in Shipbridge](#) for more details.

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## Prerequisites

Enable the following [Client Settings](#) to receive predictions about your orders' shipping cost, weight, and dimensions:

- **Predict Shipping Cost Of An Order** – Enable this setting to get predictions about your orders' shipping costs.
  - **Predict Order Shipping Carrier And Service Based On Past Orders** – Enable this setting to get predictions about your orders' package weight and dimensions.
  - **Minimum Orders Shipped** – Enable this setting in conjunction with **Predict Order Shipping Carrier And Service Based On Past Orders** to specify the minimum number of orders shipped that should be used for the prediction.
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## Predicted Shipping Details

See the following sections to learn how Sellercloud can help with predicted shipping details.

### Estimated Shipping Cost

To help you track the P&L for orders that haven't been shipped yet, Sellercloud can automatically calculate an estimated shipping cost based on the ordered product's average shipping cost within the last 90 days. This process occurs overnight, which allows the estimate to be applied immediately when orders arrive during the day.

The [Client Setting Predict Shipping Cost Of An Order](#) must be enabled for this workflow.

The estimated shipping cost feature uses data from orders shipped for the same SKU within the **last 90 days** to determine the **average shipping cost** for that product, which is then applied as the estimated cost on any unshipped orders. For orders to be included in the average shipping cost calculation of a product, they must meet the following criteria:

- The order is **not** FBA
- The order is **not** a **multi-item** order, and the **OrderQtyTotal** is equal to 1
- The order shipped in the last **90 days**
- The **Shipping Country** is **USA**
- The order is not marked as [Rush](#)
- Shipping was paid for by the shipper, not the customer

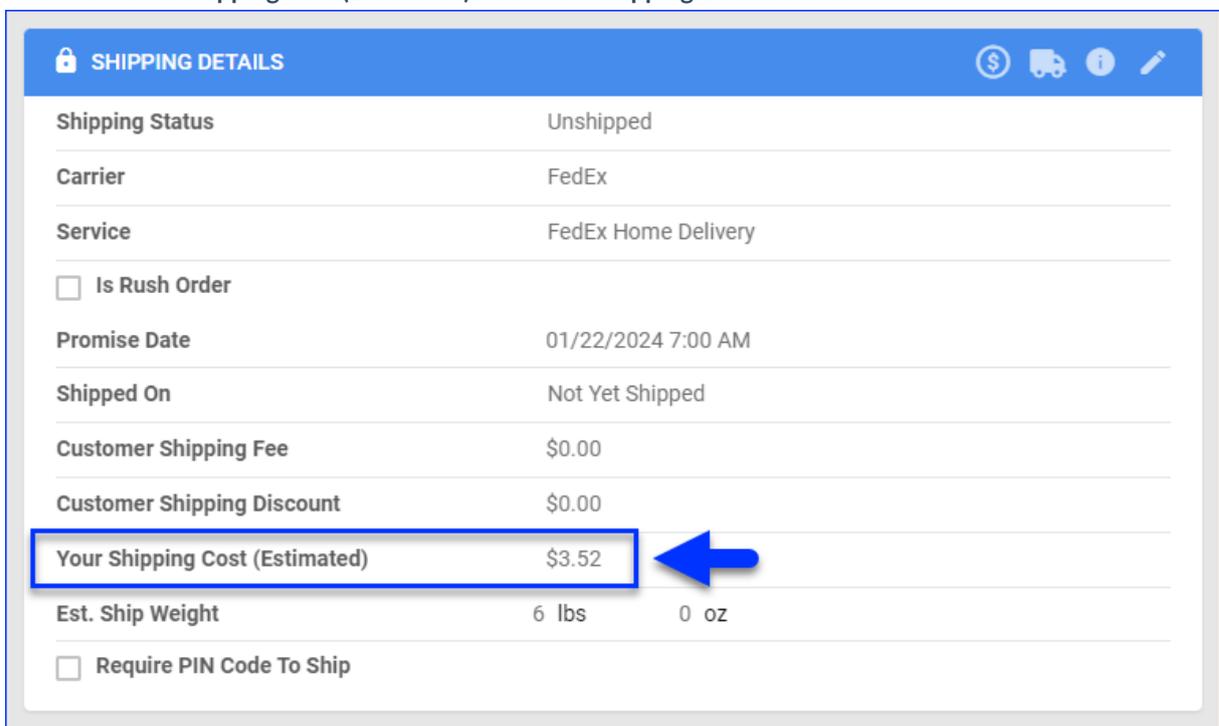
The estimated shipping cost on orders containing [Kit Products](#) is calculated based on the Kit Parent rather than the individual Components.

Unrelated to the settings and criteria mentioned above, Sellercloud automatically provides the estimated shipping cost for FBA orders whenever the inventory recalculation service is run. In this case, the estimated shipping cost is calculated by multiplying the **Order Item Quantity** by the sum of these four estimated costs from the **FBA Fee Preview Report**:

- **Estimated Order Handling Fee Per Order**
- **Estimated Pick Pack Fee Per Unit**
- **Estimated Weight Handling Fee Per Unit**
- **Expected Fulfillment Fee Per Unit**

To view the estimated shipping cost:

1. Go to the [Order Details Page](#).
2. Click **Toolbox** and select **Shipping**.
3. Check the **Your Shipping Cost (Estimated)** field in the **Shipping Details Panel**.



The screenshot shows a 'SHIPPING DETAILS' panel with various fields. The 'Your Shipping Cost (Estimated)' field is highlighted with a blue box and a blue arrow pointing to it, showing a value of \$3.52. Other fields include Shipping Status (Unshipped), Carrier (FedEx), Service (FedEx Home Delivery), Is Rush Order (unchecked), Promise Date (01/22/2024 7:00 AM), Shipped On (Not Yet Shipped), Customer Shipping Fee (\$0.00), Customer Shipping Discount (\$0.00), Est. Ship Weight (6 lbs 0 oz), and Require PIN Code To Ship (unchecked).

SHIPPING DETAILS	
Shipping Status	Unshipped
Carrier	FedEx
Service	FedEx Home Delivery
<input type="checkbox"/> Is Rush Order	
Promise Date	01/22/2024 7:00 AM
Shipped On	Not Yet Shipped
Customer Shipping Fee	\$0.00
Customer Shipping Discount	\$0.00
<b>Your Shipping Cost (Estimated)</b>	<b>\$3.52</b>
Est. Ship Weight	6 lbs 0 oz
<input type="checkbox"/> Require PIN Code To Ship	

Before an order is shipped, the P&L panel only displays an estimated profit. Once you ship the order and you have the actual shipping cost, the field will show the actual profit.

## Control Shipping Cost Predictions

The **Estimated Shipping Cost** calculation is applied to orders from all channels by default. However, you can exclude selected channels from this calculation at the company level.

To disable shipping cost predictions for specific channels:

1. Go to [Company Settings](#).
2. Click **Toolbox** and select **Predict Order Shipping Cost Exclusion**.

3. Click **Edit**.
4. Select the channels to exclude.

The screenshot shows the 'Predict Order Shipping Cost Exclusion' settings page for the company 'Thirsty Tea'. The page header includes the company logo (TT), name, and various settings like 'Default company', 'thirstytea.com', 'USD', '441', 'CHANNELS 37', and 'Lakewood, NJ'. The main content area is titled 'PREDICT ORDER SHIPPING COST EXCLUSION' and contains a table with two columns: 'CHANNEL' and 'EXCLUDE'. The table lists several channels with checkboxes for exclusion. A blue arrow points to the 'EXCLUDE' checkbox for the 'Yahoo' channel, which is checked. The 'PriceGrabber' channel also has a checked checkbox. Other channels like 'Local Store', 'eBayOrder', 'eBaySingleItem', 'Amazon', 'Website', and 'Buy' have unchecked checkboxes.

CHANNEL	EXCLUDE
Local Store	<input type="checkbox"/>
eBayOrder	<input type="checkbox"/>
eBaySingleItem	<input type="checkbox"/>
Yahoo	<input checked="" type="checkbox"/>
Amazon	<input type="checkbox"/>
PriceGrabber	<input checked="" type="checkbox"/>
Website	<input type="checkbox"/>
Buy	<input type="checkbox"/>

5. Click **Save**.

Any channels with the **Require Third Party Shipping** setting enabled on their Company General Settings page will be automatically excluded from the shipping cost prediction. The **Exclude** checkbox for such channels is grayed out because you can't change this behavior.

## Dimensions and Weight

Sellercloud also tries to predict the **Estimated Shipping Weight**. The way it calculates the weight depends on the order's size:

- If there is only one product unit, then the **Shipping Weight** will be used by default.
- If the order includes more than one product unit (one SKU with multiple ordered units or multiple ordered SKUs), then the **Prod. Weight** will be used by default.
- To use the **Shipping Weight** instead of the **Prod. Weight** for multi-item orders, disable [Client Setting Use Product Weight On Orders For Multi Items Order](#).

To view the estimated shipping weight:

1. Go to the [Order Details Page](#).
2. Click **Toolbox** and select **Shipping**.
3. Check the **Est. Ship Weight** field in the **Shipping Details Panel**.

🔒 SHIPPING DETAILS
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<b>Shipping Status</b>	Unshipped
<b>Carrier</b>	FedEx
<b>Service</b>	FedEx Home Delivery
<input type="checkbox"/> <b>Is Rush Order</b>	
<b>Promise Date</b>	01/22/2024 7:00 AM
<b>Shipped On</b>	Not Yet Shipped
<b>Customer Shipping Fee</b>	\$0.00
<b>Customer Shipping Discount</b>	\$0.00
<b>Your Shipping Cost (Estimated)</b>	\$3.52
<b>Est. Ship Weight</b>	6 lbs 0 oz
<input type="checkbox"/> <b>Require PIN Code To Ship</b>	

You can open a ticket with [Sellercloud Support](#) and request App Setting `OrderPredictionServicesApplySuggestedData` to be enabled for your account. When enabled, Sellercloud will automatically set the package dimensions and weight based on past orders that include the same product whenever possible. To see the applied values, click **Toolbox** on the [Order Details Page](#), select **Shipping**, and then check the **Packages** panel.

PACKAGES									
PACKAGE ID	TRACKING NUMBER	LENGTH	WIDTH	HEIGHT	WEIGHT	YOUR SHIPPING COST	DELIVERY DATE	DELIVERY STATUS	DECLARED VALUE
2740990		4 in	65 in	4 in	6 lbs 0 oz	\$3.52		UnShipped	0

In addition, an order note following this format will be posted on the order: **“Order# {Order Number}, suggested carrier = {Shipping Carrier}, service={Shipping Service}, and package dimensions are applied.”**  
 The Client Settings **Predict Order Shipping Carrier And Service Based On Past Orders** and **Minimum orders shipped** are required for this workflow.

If the App Setting `OrderPredictionServicesApplySuggestedData` is disabled, you will only see a suggestion for the package dimensions and weight. If no valid package is found, a **“No valid suggestions found.”** note will be added to the order. The shipping carrier, service, warehouse, and **Rush** status don’t affect this functionality.

If you are using [Amazon Buy Shipping in Bulk](#), you can control what the weight and dimensions suggestions are based on. To configure this preference:

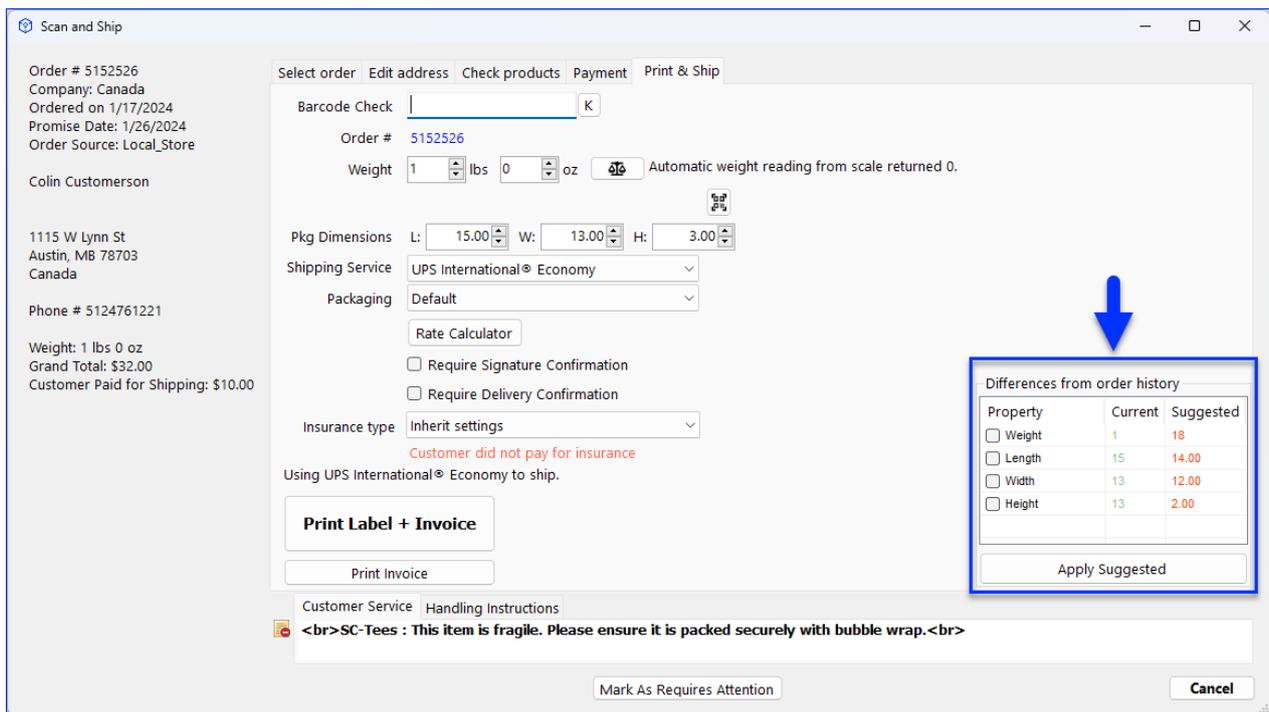
1. Go to [Company Settings](#).
2. Click **Toolbox** and select **Amazon Settings > Bulk Shipping Preferences**.
3. Click the **Edit** pencil icon at the top right of the **Package Preferences** panel.
4. Next to **Weight & Dimensions From**, select one of these options:
  - a. **None** – There will be no weight and dimensions suggestions.
  - b. **Order** – The suggestions will only be based on past orders you have shipped with Amazon Buy Shipping in

Bulk.

- c. **Predictive Suggestion** – The suggestions will be based on the Client Settings **Predict Order Shipping Carrier And Service Based On Past Orders** and **Minimum orders shipped**.

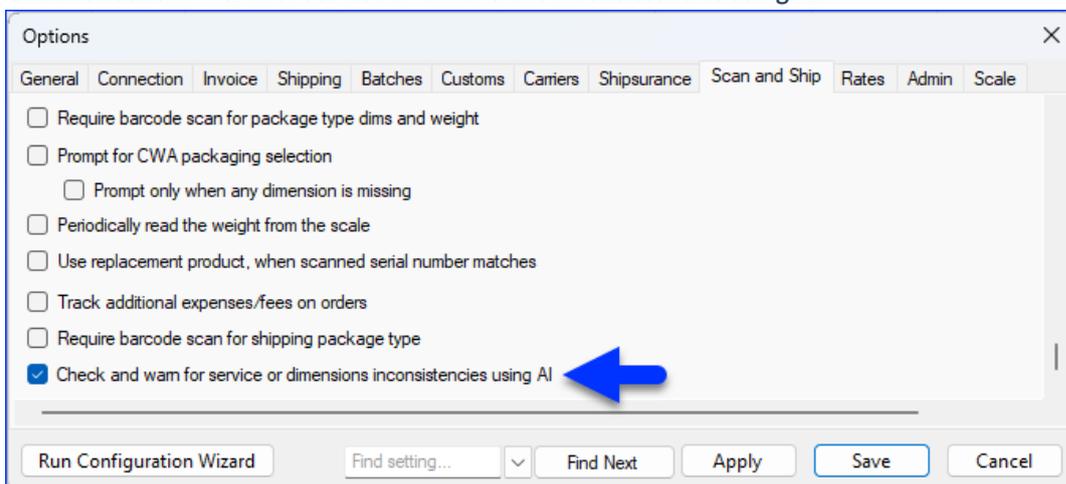
## Predicted Shipping Details in Shipbridge

Shipbridge can display the predicted **Weight and Dimensions**, as well as the shipping method, on the right side of **Scan and Ship's Print and Ship** screen. If the suggested details differ from the current details, it will highlight them in bold and let you click **Apply suggested values** to apply them to the current order.



To enable this feature:

1. In Shipbridge, click **Menu** and select **Options**.
2. Select **Scan and Ship**.
3. Check **Check and warn for service or dimensions inconsistencies using AI**.



4. Click **Save**.

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## Estimated Shipping Cost

Sellercloud can automatically calculate an estimated shipping cost for products. This process occurs overnight, which allows the estimate to be applied immediately when orders arrive during the day.

The estimated shipping cost on orders containing [Kit Products](#) is calculated based on the kit parent rather than the individual components. The system uses the actual shipping costs of past orders to calculate the shipping cost estimation.

To view the estimated shipping cost, navigate to **Orders > Manage Orders > Open an order > Toolbox > Shipping**. The Shipping Details Panel will display the estimated shipping cost.

Sold To	Ship To	Payment	P & L	Fraud Check	Geo IP	Shipping
Test Address New York, NC 54321 United States Source: CWA Status: None	Test Address New York, NC 54321 United States Source: CWA Status: None Classification: None					Carrier: Service: Ship Date: Tracking Number: Shipping Location: Shipping Station: <b>Shipping Total: \$37.86</b> Est. Ship Weight: 876 lbs 9 oz Package Size: Small Package Weight: 12 oz Package Dimensions: 0 x 0 x 0 Delivery Date: N/A Check rates

Before the order is shipped the **P&L** panel will only display an estimated profit. Once you ship the order and you have the actual shipping cost, the field will show the actual profit.

## Exclude Channels from Order Shipping Cost Prediction

The **Estimated Shipping Cost** calculation is applied to all channels by default. However, you are able to exclude selected channels from this calculation on the company level:

1. Navigate to **Settings > Company Settings**.
2. Open a Company > **Toolbox > Predict Order Shipping Cost Exclusion**.
3. Choose which channels to exclude > Click **Save**.

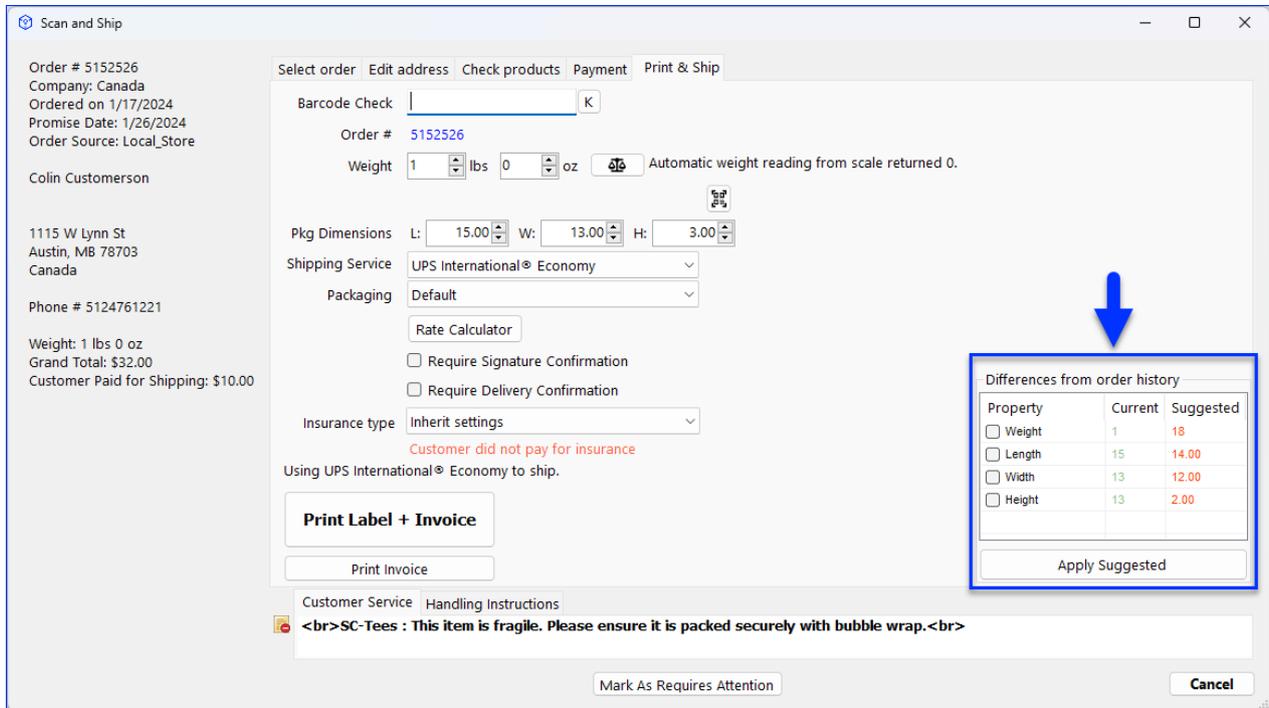
Home > Companies > Thirsty Tea > Predict Order Shipping Cost Exclusion

Channel	Exclude
Local Store	<input type="checkbox"/>
eBayOrder	<input type="checkbox"/>
eBaySingleItem	<input type="checkbox"/>
Yahoo	<input type="checkbox"/>
Amazon	<input type="checkbox"/>
PriceGrabber	<input type="checkbox"/>
Website	<input type="checkbox"/>
Buy	<input type="checkbox"/>
NewEggMall	<input type="checkbox"/>

Any channels that have **Require Third Party Shipping** enabled in the Company General Settings, will be automatically excluded from the Shipping Cost Prediction, and their checkbox on the page will not be editable.

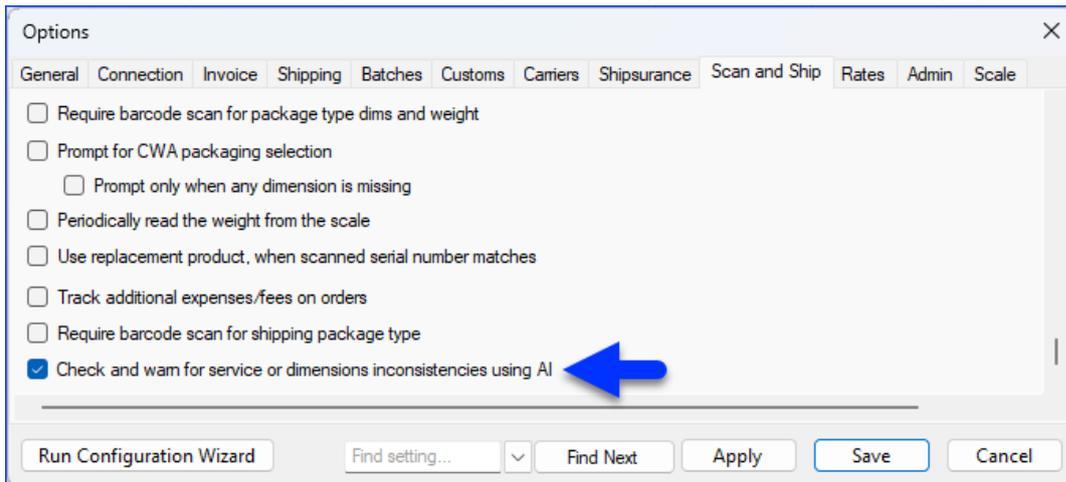
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1. In Shipbridge, click **Menu** and select **Options**.
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4. Click **Save**.