Shipping Method Mapping

04/30/2025 3:17 pm CDT

Overview

Sellecloud's **Shipping Method Mapping** feature allows you to map the shipping methods sent for each order by the channels to a preferred shipping carrier and service. Channels will often include a shipping code like **Standard**, **Expedited**, or **Second Day** with each order. These codes can be mapped to automatically assign the preferred shipping options, enhancing and simplifying the shipping process.

Alternatively, you can set a preferred shipping method for each product. Product-level shipping method selections take precedence over the order-level shipping methods for non-rush orders.
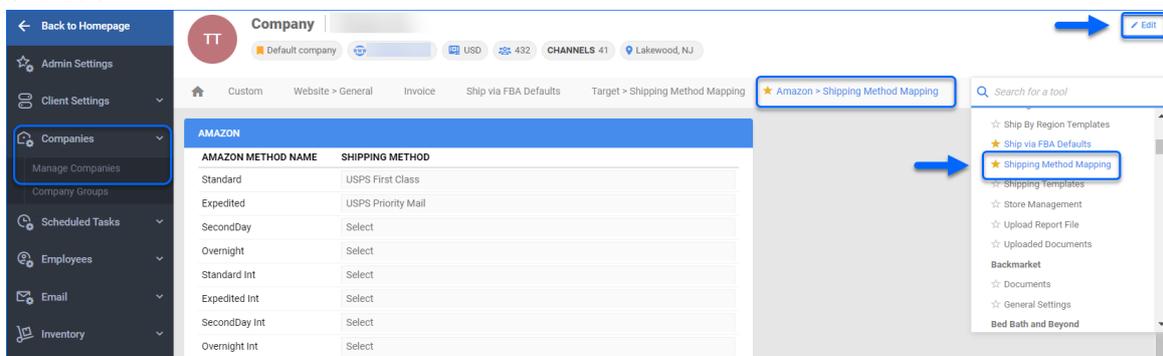

Configure Shipping Method Mapping

You can configure the Shipping Method Mapping for your channels based on their type in Sellercloud:

- Core Integrated Channels
- Core Integrated Websites

## Core Integrated Channels

Shipping Method Mapping options are readily available for all core integrated channels within Sellercloud's interface. To customize such shipping methods:

1. Navigate to **Settings** > **Companies** > **Manage Companies** and select a company.

2. From the **Toolbox**, choose a Channel and its **Shipping Method Mapping**.

3. Click **Edit**.

4. Enter a Channel **Method Name** and for each name, select a **Shipping Method**. For some channels, you'll have the option to select the shipping service mapped to be a **Rush Service**, which will mark the order as Rush, or to **Lock the shipping method** mapped to the service selected on the order.
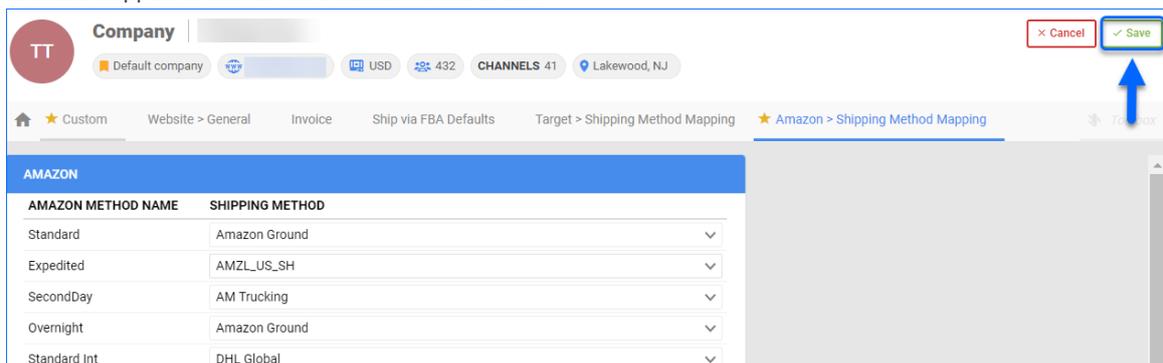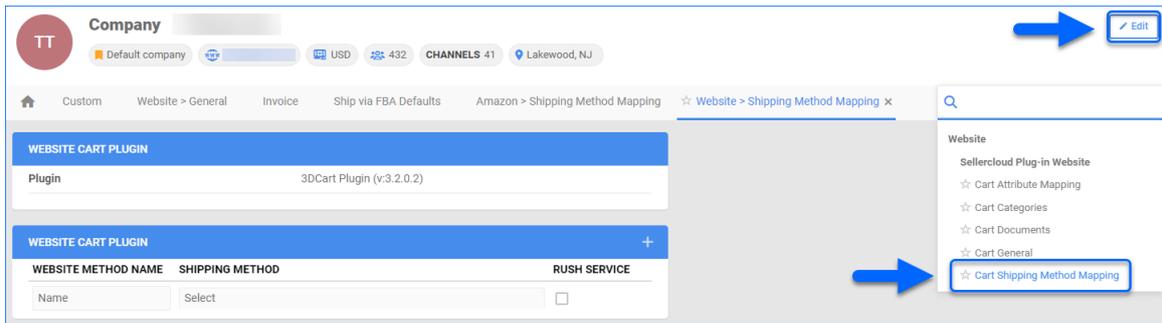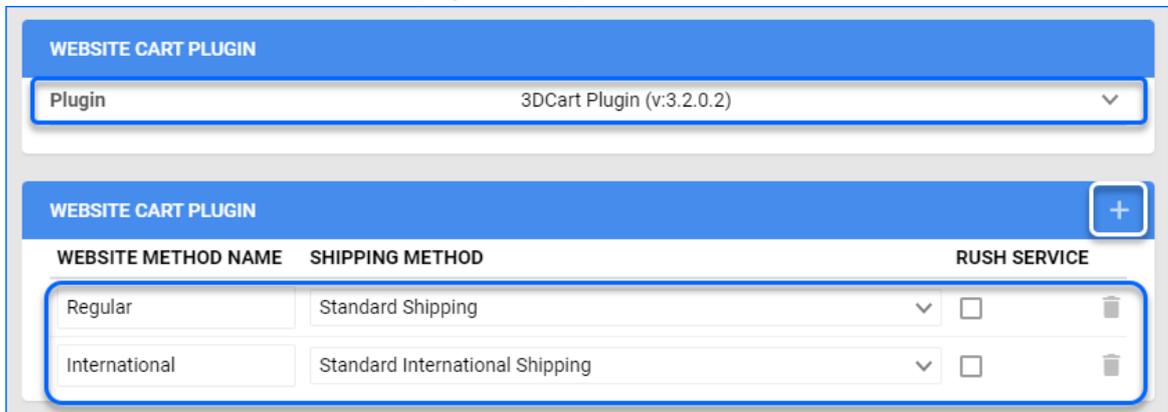
5. Once done, click **Save**.

Core Integrated Websites

Shipping Method Mapping can also be configured for your Website Plugin Integrations:

1. Go to **Settings** > **Companies** > **Manage Companies** and open the desired company.

2. From the **Toolbox**, select **Website** > **Cart Shipping Method Mapping**.

3. Click **Edit**.

4. In the **Website Cart Plugin** panel, select the required cart plugin from the **Plugin** dropdown.

5. Click on the **+** sign and for each channel shipping method, add:

   a. **Website Method Name** – The shipping method name received by the website.

   b. **Shipping Method** – Select the associated shipping method for this service.

   c. **Rush Service** – Check this box, if the shipping method applies to Rush Orders.

6. Once done, click **Save**.

Channel Requested Shipping Method

You can view the order's shipping method requested by the channel on your **Order Detail** page.

1. Go to **Orders** > **Manage Orders** > select an order.

2. From the **Toolbox**, select **Change Log** > filter by **ShippingServiceRequested**.

3. The value will be used to map the service based on your **Shipping Method Mapping** settings.

4. Your chosen service will be populated as the **New Value** in the order's **ShippingServiceSelected** field.

Channel Shipping Mapping Specifics

Some channels may have unique shipping specifics. See the channel-related information below.

Amazon

Amazon names shipping options generically, using names like Standard, Expedited, and Overnight. On your Amazon Seller Central account, you can set the options you want to offer your customers.

eBay

Contact Sellercloud Support to add additional eBay shipping services. The eBay Site dropdown will only show the option for US shipments. This is because eBay uses this mapping for all sites, including eBay Motors.

Google Shopping Actions

Google Shopping Actions orders will download into Sellercloud using the shipping method that the customer selected. When making a shipping method mapping for Google, you'll need to grab the **Service Name** from a Google Express Shipping Template.

Groupon Marketplace

Groupon Marketplace orders download into Sellercloud with the shipping method BEST. You can map the method to a Sellercloud shipping method so that the shipping method will display properly in Sellercloud.

Walmart Dropship

Walmart will send the required Shipping Method in code form, which must be mapped in Sellercloud. Unlike most other channels, the mapping must be configured for incoming orders and outgoing shipping notifications. This is because the incoming code differs from the outgoing code. View the Walmart ship codes document for code mapping instructions. If you are using Walmart Direct, there will be different codes to map and the outgoing code should be the same as the Incoming code.

Wayfair

Wayfair shipping method mapping can be based on ship service codes or carrier codes when**Enable Wayfair shipping method mapping per carrier** is enabled in **Client Settings**.

Magento

Before you can map Magento shipping methods, go to **Client Settings** > check **Enable Shipping method mapping for Magento**.

Overstock

Overstock will send a shipping code with the order to inform you how to ship the item. Additionally, the carrier used for shipping included in the tracking notification needs to be sent back in the code recognized by Overstock. The shipping method mapping can be configured from **Company Settings** > **Overstock** > **Shipping Method Mapping**.

- **Code to Receive** – Select the shipping service level that Overstock will require (i.e., Next_Day. See attached image.
- **Code To Send** – Select the Overstock carrier code that corresponds to the Sellercloud shipping method. In the tracking notification, Sellercloud will send the carrier code back to Overstock to confirm the order's shipping status. See attached images.

OverStock Code to Receive

Overstock Code to Send 1

OverStock Code to Send 2

Hayneedle

Hayneedle will send a shipping code with the order, which will notify you how to ship the item. However, that code will need to be deciphered and translated into a shipping method recognized by Sellercloud. Additionally, the carrier included in the tracking notification needs to be sent back in the code recognized by Hayneedle.

Fingerhut

Fingerhut communicates the required shipping method via a code. The shipping codes must be mapped to send the shipping confirmation. To ensure that you are mapping the codes properly for incoming and outgoing orders, please check for updated code mapping on CommerceHub.

1. Log in to the Dashboard.

2. From the Dashboard, in the upper-left corner, you'll see an **Admin** tab.

3. Click on the **Admin** tab to see **Integrated Message codes**.

Overview

Sellecloud's **Shipping Method Mapping** feature allows you to map the shipping methods sent for each order by the channels to a preferred shipping carrier and service. Channels will often include a shipping code like **Standard**, **Expedited**, or **Second Day** with each order. These codes can be mapped to automatically assign the preferred shipping options, enhancing and simplifying the shipping process.
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Configure Shipping Method Mapping

You can configure the Shipping Method Mapping for your channels based on their type in Sellercloud:
- Core Integrated Channels
- Core Integrated and Plugin Websites

Core Integrated Channels

Shipping Method Mapping options are readily available for all core integrated channels within Sellercloud's interface. To customize such shipping methods:

1. Navigate to **Settings** > **Company Settings** and select a company.

2. From the **Toolbox**, choose a Channel and its **Shipping Method Mapping**.

3. For each Channel **Method Name**, select a **Shipping Method** from the dropdown menu. For some channels, you'll have the option to select the shipping service mapped to be a **Rush Service**, which will mark the order as Rush, or to **Lock the shipping method** mapped to the service selected on the order.
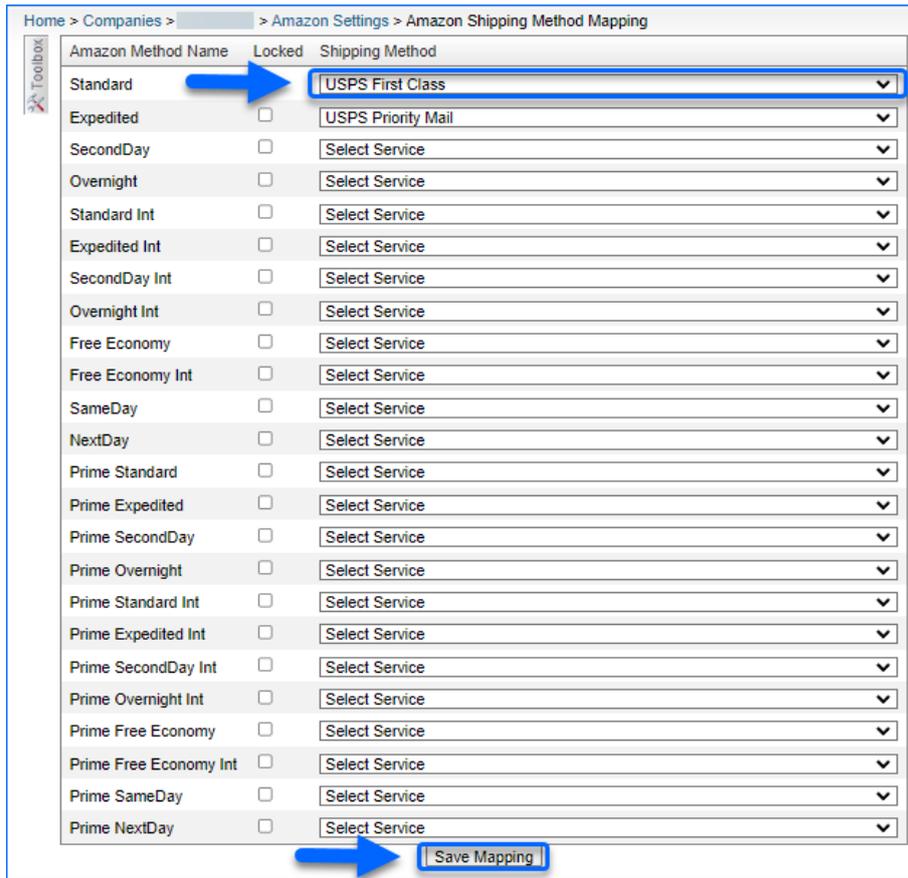
5. Once done, click **Save Mapping**.

Core Integrated Websites

Shipping Method Mapping can also be configured for your Core Integrated Websites and Plugin Websites:

1. Go to **Settings** > **Company Settings** and open the desired company.

2. From the **Toolbox**, select:

   a. **Website** > **SellerCloud Integrated Website** > Website **Shipping Method Mapping** – for Core Shopping Cart Websites. Here, you can map the shipping methods for the **Store Type** set in the **Website General Settings,** by replicating the steps described in the **Core Integrated Channels** section.
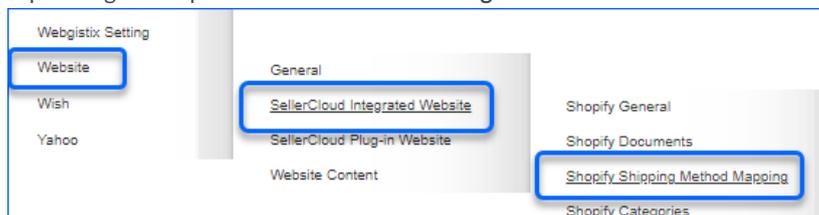
   b. **Website** > **SellerCloud Plug-in Website** – for Plugin Websites.
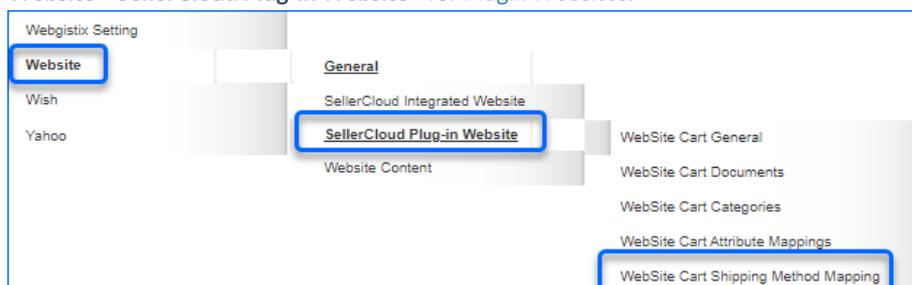
      i. Choose a plugin from the **Select Plugin** dropdown.

     ii. Add a **Website Shipping Method** name.

    iii. Select **Local Shipping Carrier** and **Local Shipping Method**.

    iv. **Rush Service** – Check this box, if the shipping method applies to Rush Orders.

     v. You can also check the **Lock Shipping Method** box to allow the locking of the shipping method mapped to the service selected on the order.

3. Once done, click **Save**.

If you wish to delete a **Website Method**:

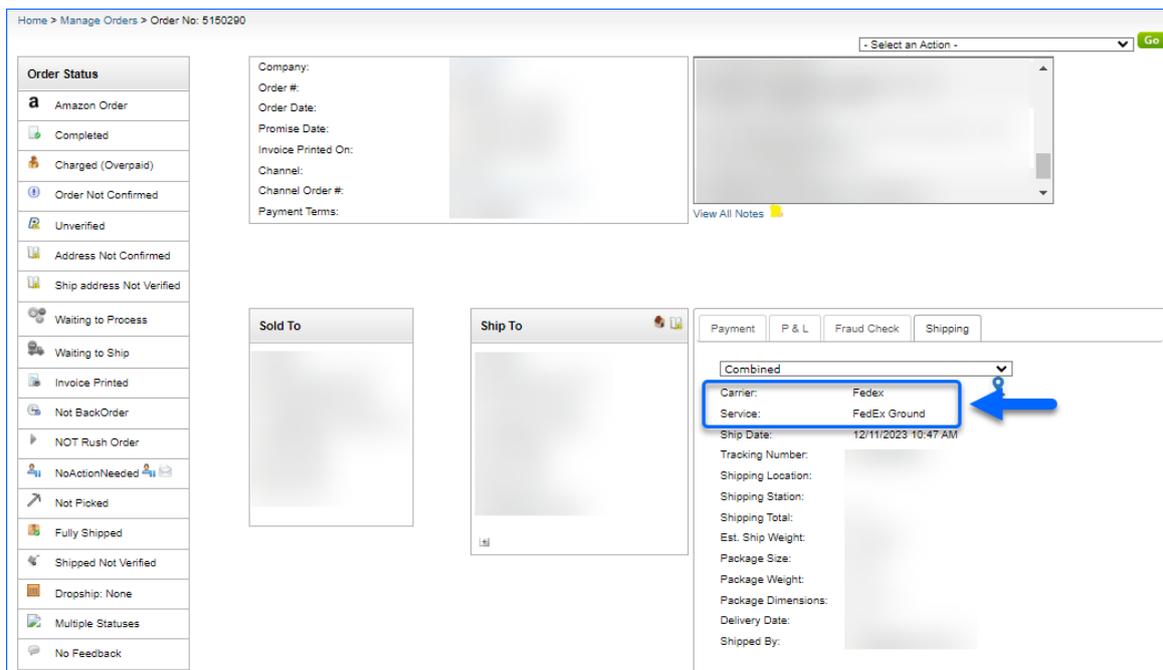1. Check the method name in question.

2. Choose action **Delete**, from the **Select Action** dropdown menu.

3. Click **Go**.

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You can view the order's shipping method requested by the channel on your **Order Detail** page.

1. Go to **Orders** > **Manage Orders** > select an order.

2. Open the **Shipping** tab and you'll see the requested **Carrier** and **Service**.

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