Canada Post Account Integration
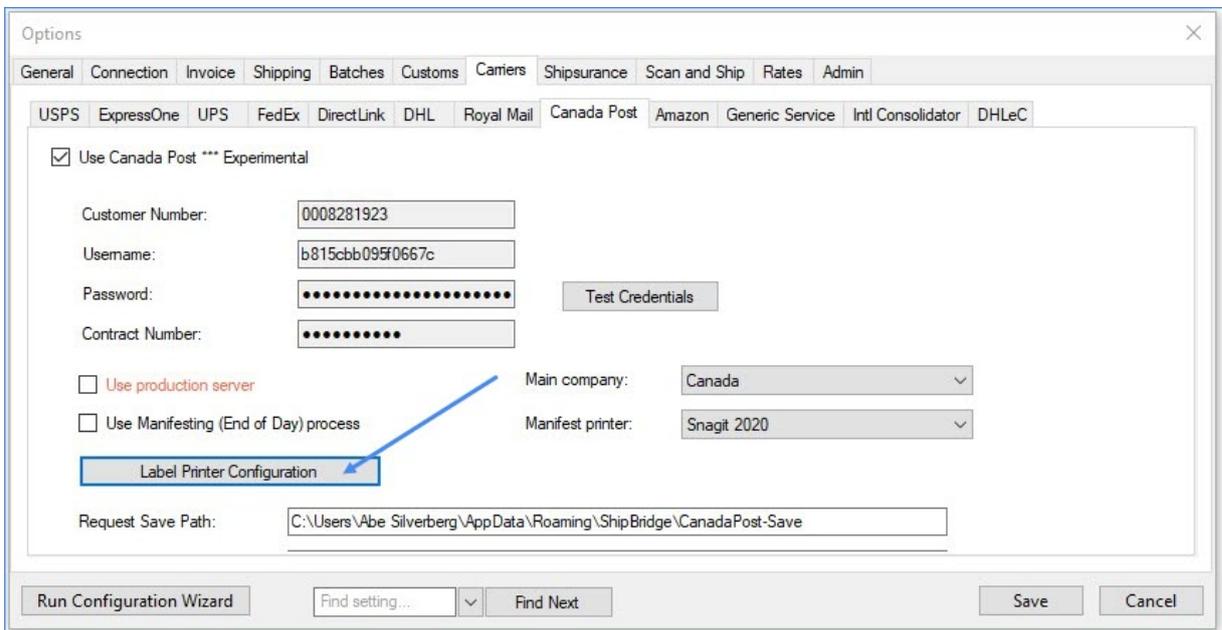
04/30/2025 3:11 pm CDT

Overview

Canada Post is the primary postal operator in Canada, providing mail and parcel delivery service within Canada, the US, and other international countries.

Integrate with Canada Post

- To integrate with Canada post you must first sign up for their Developer Program here.
- Once you are signed up you will get two sets of API keys. The one you will need is the Production key. The first half is what you will use as your username, separated by a semicolon the second half is the password. (For example: Username:Password).

The account should then be integrated through Shipbridge as follows:

1. In Shipbridge, click **Menu** > **Options** > **Carrier** > **Canada Post**.

2. Enter your credentials in their respective fields. If you do not have an account you will need to sign up and follow the registration process as well as the steps listed above.

3. Enable the checkbox for **Use production server**.

4. Configure the printer for labels. Enable **Use Manifest (End of Day) process** if needed and select a printer for the Manifest.

5. Review and configure other options > **Save**.

Options

General | Connection | Invoice | Shipping | Batches | Customs | Carriers | Shipsurance | Scan and Ship | Rates | Admin

USPS | ExpressOne | UPS | FedEx | DirectLink | DHL | Royal Mail | Canada Post | Amazon | Generic Service | Intl Consolidator | DHLeC

☑ Use Canada Post *** Experimental

Customer Number: 0008281923

Username: b815cbb095f0667c

Password: •••••••••••••••••••••   [Test Credentials]

Contract Number: ••••••••••

☐ Use production server

☐ Use Manifesting (End of Day) process

Main company: Canada

Manifest printer: Snagit 2020

[Label Printer Configuration]

Request Save Path: C:\Users\Abe Silverberg\AppData\Roaming\ShipBridge\CanadaPost-Save

Response Save Path: C:\Users\Abe Silverberg\AppData\Roaming\ShipBridge\CanadaPost-Out

Non-delivery handling: Return to Sender

☑ Show postage rate on shipping label

Customer Reference 1: Order #

☑ Show insured value on shipping label

Customer Reference 2: Product Name

☐ Send email notifications to customer

☐ Disable insurance (coverage option) (default to $0.00)

☑ Enable coverage value threshold: $ 100 ⬍ ☑ Round coverage value to the nearest $100

[Run Configuration Wizard]   Find setting... ☑   [Find Next]   [Save]   [Cancel]