

FedEx Account Integration

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Overview

FedEx is an American multinational delivery services company shipping envelopes, packages, and freight in the U.S. and Internationally.

The article explains how to set up FedEx One Rate and FedEx Collect on Delivery options in Shipbridge.

FedEx Shipping Settings

To set FedEx shipping options, go to **Options > Carriers > FedEx**

Options

General Connection Invoice Shipping Batches Customs Carriers Shipsurance Scan and Ship Rates Admin Enhancements

USPS ExpressOne UPS FedEx DirectLink DHL Royal Mail Canada Post Amazon Generic Service Intl Consolidator DHLc

Use FedEx ShipManager PassPort

Use FedEx Web Services **Please contact support to enable parent credentials!**

Don't use FedEx

Account #: API Key: Register

Meter #: API Password:

Request Save Path: ...

Response Save Path: ...

Refund postage when unshipping orders Clear Printer Cache

Use production server

Laser printer for Forms & Commercial Invoice: Test

Label Printer Configuration

Per-company configuration Test Credentials

ZPL/EPL Label orientation:

SmartPost tracking:

Cash on Delivery payment type:

Use ETD (Electronic Trade Documents) Print Commercial Invoice with ETD

Prefer FedEx address validation Exclude part number from ETD

SmartPost Hub ID:

Run Configuration Wizard Find setting... Find Next Apply Save Cancel

FedEx Settings

FedEx One Rate

FedEx One Rate is flat-rate shipping that does not require you to weigh or measure shipments under 50 pounds. With FedEx One Rate, you can add to the box without adding to the price. FedEx One Rate works with the following services:

- FedEx First Overnight
- FedEx Priority Overnight
- FedEx Standard Overnight
- FedEx 2Day
- FedEx 2Day A.M.
- FedEx Express Saver

and is used with any of the following FedEx package types:

- FedEx Envelope
- FedEx Small Box
- FedEx Medium Box
- FedEx Large Box
- FedEx Extra Large Box
- FedEx Pak
- FedEx Tube

Ship with FedEx One Rate in Shipbridge

To configure Shipping FedEx One Rate in Shipbridge:

1. Click **Menu > Options > Carriers tab > FedEx tab.**
2. Select the **Use FedEx web service** radio button.
3. Click the setting **Enable FedEx One Rate by default.**

This will use One Rate if you select a valid service (for example, 2Day) and packaging combination (for example, FedEx Pak).

The screenshot shows the 'Options' window in Shipbridge, specifically the 'Carriers' tab and the 'FedEx' sub-tab. The 'FedEx' sub-tab is highlighted with a blue box. Below the sub-tab, there are several settings. The 'Enable FedEx One Rate by default' checkbox is checked and highlighted with a blue box, with a blue arrow pointing to it. Other settings include 'SmartPost Hub ID', 'SmartPost Endorsement Type', 'Fix FedEx EPL/ZPL margins', 'Use DocTab', 'Overwrite Print Label Sizes', 'Number of invoice copies to be printed' (set to 3), 'Print package documents (Airway bill, etc)', and 'Company'.

When enabled and you calculate rates, Shipbridge will include a second request for all One Rate services+package types. For every valid service, there is a corresponding One Rate service rate.

FedEx Collect On Delivery

FedEx C.O.D. is a service where FedEx Ground or International Ground will collect payment for you when the package is delivered.

Request COD

1. Right-click on an order with a FedEx Ground shipping method selection.

2. Select **Edit Order**.

Mark for Shipping	
Edit Order	
Unmark All	
Mark All	
Preprint Invoice	F11
Ship and Print Labels	F10
Print Shipping Label Only	
Scan and Ship	F7
Read Weight from Scale	F12

3. Under the order details tab, press the **FedEx Accessories** button.

The screenshot shows the 'Edit Order' window with the following details:

- Order Date: 01.11.19 09:06
- Weight: 2,00 lbs 15 oz
- L x W x H: 7,10 x 5,42 x 0,58
- Declared Value: 27,49
- Postmark: 27.10.2020
- Insurance type: Inherit settings
- Shipping Service: FedEx Ground
- Package Type: Default
- Signature Type: Default
- Model No: (1) 2019 6IN DA SANDER
- Customer paid for shipping: 0,00
- Grand Total: 29,32
- No. Of Units: 1

A blue arrow points to the 'FedEx Accessories' button located below the 'Signature Type' dropdown.

4. Mark the order for Collect on Delivery and enter the collection amount. The currency box defaults to USD for domestic orders, and to CAD for Canadian destinations.

The screenshot shows the 'FedEx Accessories' dialog box with the following details:

- Collect on Delivery
- Currency: USD
- Amount: 0,00
- Hold at Location
- One Rate

Buttons for 'Save' and 'Cancel' are visible at the bottom right.

5. Save.

6. To specify the payment type required upon delivery, locate the **Cash on Delivery payment type** setting in the **FedEx** tab (Menu > Options > Carriers tab):

- Any Payment type (Default) – cash, guaranteed funds, company/personal check, money order, cashier’s check, or certified funds.
- **Cash.**
- **Guaranteed Funds** – for the certified check, money order, or cashier check.

The screenshot shows the 'Options' dialog box with the 'Carriers' tab selected. The 'FedEx' sub-tab is active. The 'Cash on Delivery payment type' is set to 'Any payment type'. Other settings include 'Laser printer for Forms & Commercial Invoice' set to 'Snagit 2020', 'ZPL/EPL Label orientation' set to 'Bottom to top', 'SmartPost tracking' set to 'FedEx', 'SmartPost Hub ID' set to 'EDNJ - Edison', and 'SmartPost Endorsement Type' set to 'Return Service Requested'. The 'Save' button is highlighted.

Setting	Value
Use production server	<input checked="" type="checkbox"/>
Laser printer for Forms & Commercial Invoice:	Snagit 2020
Label Printer Configuration	[Button]
Per-company configuration	[Button]
Test Credentials	[Button]
ZPL/EPL Label orientation:	Bottom to top
SmartPost tracking:	FedEx
Cash on Delivery payment type:	Any payment type
Use ETD (Electronic Trade Documents)	<input checked="" type="checkbox"/>
Print Commercial Invoice with ETD	<input checked="" type="checkbox"/>
Prefer FedEx address validation	<input type="checkbox"/>
Exclude part number from ETD	<input type="checkbox"/>
SmartPost Hub ID:	EDNJ - Edison
SmartPost Endorsement Type:	Return Service Requested
Fix FedEx FPI /ZPI marks	<input checked="" type="checkbox"/>