UPS Tab Overview

Overview

The United Parcel Service (UPS) is an American multinational package delivery and supply chain management company that offers both domestic and international shipping, as well as freight services. To use UPS as a shipping carrier in Shipbridge, choose UPS WorldShip or UPS Web Services as the shipping generator. See the corresponding previews for the setup of either shipping generator tool in Shipbridge:

- UPS WorldShip in Shipbridge
- UPS Web Services in Shipbridge

Learn more about shipping with UPS.

Shipbridge UPS Settings

Shipbridge provides you with many optional settings whether you choose WorldShip or Web Services.

Shipbridge Settings for UPS WorldShip or UPS Web Services

Setting	Definition
Void Shipments when unshipping orders	Automatically voids the label/tracking number when unshipping an order
Override default sender name and address	Uses sender name and address (as set up in WorldShip) as the return address **instead** of the company name and address in Sellercloud
Populate "Description of Goods" field	Populates the **Description of Goods** field with product name • For WorldShip users – Domestic and International • Webservice Users – Domestic only
Check phone number format for domestic orders	Uses the phone number format when the number has been pre-validated in Sellercloud
Hide phone number on label	Do **not** show the customer's phone number
When using third part billing, also bill duty /taxes to the third party	Check this option to bill duty or taxies to the third-party
Save $0 package cost when using 3rd party billing	Saves the shipping costs to the order with a value of $0 when using third-party billing
Disable Insurance (Declared Value accessory) (default to $0)	Disables insurance globally for UPS
Print Innovations via <option>	Four options to print UPS Mail Innovations Labels: • Endicia • WorldShip • USPS Web Tools • UPS API
Destination type	Default destination type
Configure third-party billing	Read here about third-party billing
Configure per merchant account	Use this option to configure a unique UPS WorldShip account for any merchant
Require delivery confirmation	Select methods that will require confirmation
Require signature confirmation	Select methods that will require confirmation
Disable Delivery Confirmation for all regular UPS services but enable for MI	Possible savings with UPS's lower rates for confirmation services
Enable Declared Value Threshold	The threshold that the declared value of shipment must meet or exceed in order to request insurance

Round DV to the nearest $100	Will round the declared value to the nearest hundred dollar value. Will only round if an actual declared value meets or exceeds the Carriage Value Threshold (if the threshold is set).
Bill duty/tax to	Select the option to configure who pays duty/tax for international shipments
Always bill sender for SurePost and Mail Innovations	Overrides third-party billing configuration for these services
Allow UPS SurePost insurance (used in Ref2)	Check this option to use SurePost insurance
Disable Third-Party address change	Use when the third-party account is based in a different country
Reference Map	Select from any Sellercloud order field to display on the label as the UPS reference field. A packing slip or invoice should be printed with the shipping label to indicate what needs to be packed in the order. The reference boxes are good indicators, but they are small, too restrictive, and can't completely replace a packing list.
Populate OverStock Partner ID when Using 3rd Party Shipping	Prints **OverStock Partner ID** in the UPS reference field
Populate Wayfair Partner ID when Using 3rd Party Shipping	Prints **Wayfair Partner ID** in the UPS reference field
Populate Home Depot Partner ID when Using 3rd Party Shipping	Prints **Home Depot Partner ID** in the UPS reference field
SurePost reference	Places order reference on the Attention line in the Return Address
Mail innovations Reference Map	Select from any Sellercloud order field to display on the label as the Mail Innovations reference fields
Allow Shipping for Mail Innovations without weight, (Default to 1oz)	Because UPS will weigh the package regardless, check this option to allow the label to print without checking weights
Default Package type mapping for Mail Innovations Expedited	Default package type for UPS Mail Innovations
Do NOT populate package dimensions for Mail innovation orders	Because UPS will measure the package regardless, check this option to allow the label to print without checking dimensions
SurePost Tracking	Select the option to update the order with UPS or USPS tracking when shipping with SurePost.
Mail Innovations Tracking	Select the option to update orders with UPS or USPS tracking when shipping with Mail innovations.
Do not print control log	For orders containing a high-value item, a report document used when submitting a claim can be included for the UPS driver to sign,

Populate PO on International Forms with Source Order ID	Populate **Overstock PartnerID** with **Source Order ID**.
Add International Forms comments	A comment should be 1 – 150 characters

The Admin Setting **Use Site Cost instead of Adjusted Site Price for Declared Value** can override the basis of your Declared Value calculation for UPS-fulfilled shipemtns. Open a ticket with Sellerloud Support to configure this option.