

# Duties and Taxes for International Orders

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## Overview

Nearly every shipment that crosses international borders is subjected to duties and taxes imposed by the importing country. When shipping with UPS or FedEx internationally, you need to indicate on the shipment who pays the duties and taxes. You can select:

- Sender
- Receiver
- FedEx Only: Third Party

Make your choice carefully because if the customer is faced with big fees, they might reject the package. Certain marketplaces, like Amazon, require the merchant to pay these fees. It is important to check with the original marketplace's policies.

## Settings Configuration

1. Go to **Menu > Options > Carriers Tab**.
2. Select **UPS** or **FedEx** carrier tabs.
3. Go to **Bill Duty/Tax to** and select your option from the dropdown.

The screenshot shows the 'Options' window with the 'Carriers' tab selected. The 'UPS' carrier is highlighted. The 'Bill duty/tax to' dropdown is set to 'Sender', and the 'Receiver' option is also visible. The 'Apply' button is highlighted with a blue arrow.

Options

General Connection Invoice Shipping Batches Customs Carriers Shipsurance Scan and Ship Rates Admin Enhancements

USPS ExpressOne UPS FedEx DirectLink DHL Royal Mail Canada Post Amazon Generic Service Intl Consolidator DHLcC

Additional Insurance settings  
These settings are used when shipping in bulk. Insurance can be enabled/disabled on order level as well.

Enable declared value threshold: \$ 300

Round DV to the nearest \$100

Bill duty/tax to: Sender (dropdown)  Always bill sender for SurePost and Mail Innovations

Allow UPS SurePost (Ref 2)  Default: Disabled (dropdown)

Disable Third Party address change

Reference map:

Reference 1: (Empty) (dropdown)

Reference 2: Order # (dropdown)

Populate Overstock Partner ID when using 3rd party shipping

Populate Wayfair Partner ID when using 3rd party shipping

Populate HomeDepot Partner ID when using 3rd party shipping

SurePost Reference: (Empty) (dropdown)  
Please note that this reference will be AttentionName line of FROM address

Mail Innovations Reference map:

Package ID: Order # (dropdown)

Run Configuration Wizard use per-package si Find Next Apply Save Cancel

4. Click **Save**.

The **Declared Value** on international orders is the stated value of the goods being shipped. It's used when calculating taxes, duties, and other fees applicable when importing goods into a country. The Admin Setting **Use Site Cost instead of Adjusted Site Price for Declared Value** lets you automatically set the Products' **Site Cost** as the Declared Value. Contact [Sellercloud Support](#) to configure this option.

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