

Catalog SOP: Error 5887

10/09/2024 2:14 pm CDT



Who is this for? All individuals who are encountering 5887 errors.



Objective: To ensure that all are equipped to resolve error code 5887 and they need to understand how to troubleshoot it.

Feed Processing Summary

Number of records processed	2
Number of records with errors	2
Number of records with warnings	0

Type of error	Error message example	Affected Attribute Names (Excel Column)	Number of errors
5887	We have identified that you are attempting to contribute details that may not be allowed when using the suggested ASIN. Please either remove the suggested ASIN from the contribution, only create an offer for an existing product, or create a new ASIN by following the process as outlined in our Add a Product tool. If you are using inventory file templates, provide the Batch ID of the inventory file process report. For more information, go to https://sellercentral.amazon.com/gp/help/G84H3T69ZX762NWT Amazon's Generic Product Policy.		4
Total number of errors			4
Total errors and warnings			4

Description:

Error 5887 means that you are uploading a generic product. It doesn't have a brand name, you may not have control over the brand or it could also mean that it doesn't have an identifier UPC, EAN, or GTIN exemption type.

If you have a 5887 error on a specific column attribute on a flat file upload, you can often just delete the column of that attribute and re-submit and get a successful upload.

Instructions:

1. Try uploading with the brand name field blank

	A	B	C	D	E	F	G	H	I	J
1	TemplateType Version=20; TemplateSig settings= Use ENGLISH to fill this template. The top 3 rows are for Amazon.com use only.									
2	Product Type	Seller SKU	Brand Name	Update D	Product Name	Product ID	Product ID Type	Product	Item Type Keyword	Closur
4	drinkingcup		JT	partialupdat			ASIN	tumbler Ex	tumblers	
5	home		324	partialupdat			ASIN	or any of	preserved-flowers	
6	home		4-FBM	partialupdat			ASIN	or any of	preserved-flowers	
7	drinkingcup		NE	partialupdat			UPC	n Tumbler	tumblers	
8	drinkingcup		84	partialupdat			ASIN	at... Witty	wine-glasses	
9	drinkingcup		-FBM	partialupdat			ASIN	at... Witty	wine-glasses	
10	drinkingcup		3	partialupdat			ASIN	stemless V	wine-glasses	
11	drinkingcup		BM	partialupdat			s Drinking Glass - Durable Home Bar Glass Gift for Beer			
12	drinkingcup		-NT	partialundat			Drinking Glass - Durable Home Bar Glass Gift for Beer		tumblers	

2. Delete the brand name field column and try uploading

	A	B	C	D	E	F	G	H	I	J
1	TemplateType Version=20; settings= Use ENGLISH to fill this template. The top 3 rows are for Amazon.com use only. Do not use only.									
2	Product Type	Seller SKU	Update Date	Product Name	Product ID	Product ID Type	Product ID	Item Type Keyword	Closure Type	Closure
4	drinkingcup			Blue Tumbler		ASIN		tumblers		
5	home			Rose for Her		ASIN		preserved-flowers		
6	home			Rose for Her		ASIN		preserved-flowers		
7	drinkingcup			Green Tumbler		UPC		tumblers	Green	Green
8	drinkingcup			Witty Gifts for Hip		ASIN		wine-glasses		
9	drinkingcup			Witty Gifts for Hip		ASIN		wine-glasses		
10	drinkingcup			Wine Stemless		ASIN		wine-glasses		
11	drinkingcup			Red or White Wine		Drinking Glass - Durable Home Bar Glass Gift for Beer, Gift for Beer,				
12	drinkingcup			Stainless Steel Tumbler		Drinking Glass - Durable Home Bar Glass Gift for Beer, Gift for Beer,				

3. Double check ASINs are clear for GTIN exemption

4. If the seller has a brand name but no TM, try uploading with that name in the brand name field

	A	B	C	D	E	F	G	H	I	J
1	TemplateType Version=20; TemplateSigr settings= Use ENGLISH to fill this template. The top 3 rows are for Amazon.com use only.									
2	Product Type	Seller SKU	Brand Name	Update Date	Product Name	Product ID	Product ID Type	Product ID	Item Type Keyword	Closure
4	drinkingcup				Blue Tumbler		ASIN		tumblers	
5	home		A		Rose for Her		ASIN		preserved-flowers	
6	home		A		Rose for Her		ASIN		preserved-flowers	
7	drinkingcup				Green Tumbler		UPC		tumblers	Green
8	drinkingcup				Witty Gifts for Hip		ASIN		wine-glasses	
9	drinkingcup				Witty Gifts for Hip		ASIN		wine-glasses	
10	drinkingcup				Wine Stemless		ASIN		wine-glasses	
11	drinkingcup		BM		Red or White Wine		Drinking Glass - Durable Home Bar Glass Gift for Beer, Gift for Beer,			
12	drinkingcup		NT		Stainless Steel Tumbler		Drinking Glass - Durable Home Bar Glass Gift for Beer, Gift for Beer,			