Troubleshooting SOP: Unlink CA/MX Inventory From US Inventory

10/09/2024 12:25 pm CDT
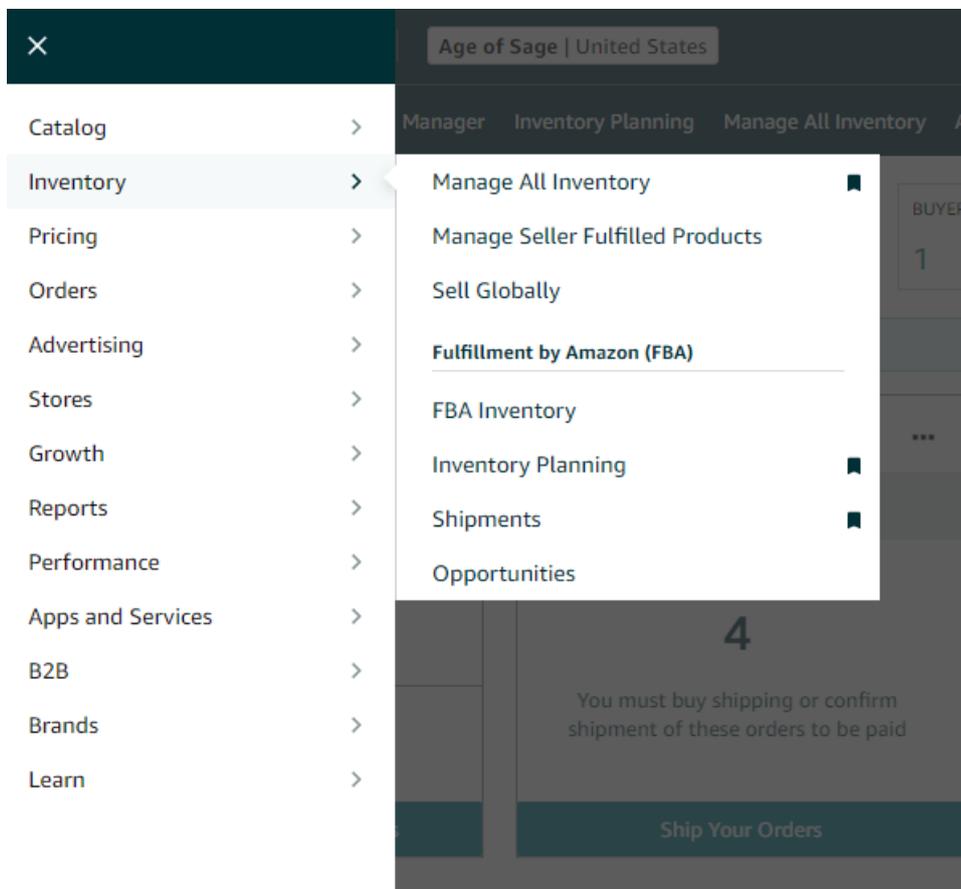
> ℹ️ **Who is this for?** This Catalog SOP is for Amazon sellers who are currently selling in the US, CA, and/or MX marketplaces and want to separate their CA/MX Inventory From US Inventory.

> ✅ **Objective:** The objective is to delink the inventory of the CA/MX marketplace from the US marketplace on Amazon by following the step-by-step instructions outlined in this SOP.

1. Go to seller central > Inventory > Sell Globally

2. Click the "Build International Listings" button at the top of the page.

Build International Listings   Learn more | Take a video tour | Rate this page

Source Marketplace
Amazon.com

Target marketplace
Amazon.ca

Amazon.com.mx

Your last report has expired in Amazon.ca

Generate a new report to see your latest synchronization status for this marketplace

Generate new report

3. Select the target marketplace to remove and click Remove Connection:

4. Tick the correct circle if you would like to remove existing listings in the target marketplace:

Remove Connection

Are you sure you want to remove this connection?
If you remove a connection or change fulfillment options you may lose:

- Synchronization of listings between your source and target marketplaces.
- Price updates in your target marketplace based on the pricing rule.

What would you like to do with the existing listings in this target marketplace?

◉ Keep the listings in the target marketplace.
○ Delete listings in the target marketplace that match listings in the source marketplace.

Cancel   Remove Connection

Generate a report for a complete list of issues and actions.

5. Then click on the "Remove Connection"

zon.com.mx

Search by ASIN, SKU   **Search**

52   0

52 Need your attention
Take the actions listed below to create active offers

0 Ineligible
Not listed due to legal or product non-compliance

ad a status repo...   report

Remove Connection   ✕

The request to remove connection is in progress. This may take up to 4 hours from the
time you initiated the request.

national Listings   unt,
s where invento

bout Unified Accounts, please see the following help pages:
North American Marketplaces
European Marketplaces

bout inventory, please see: Share your available Inventory

Generate a report for a complete list of issues and actions.

6. Check the target marketplace to see if the connection is removed.