

Catalog SOP: Error 20002

10/08/2024 2:40 pm CDT



Who is this for? All individuals who are encountering Error 20002.



Objective: To be able to add a standalone listing to existing parentage with the correct variation theme and enable the successful upload of the flat file.

Error 20002 happens when the variation theme specified for SKU differs from the existing variation theme for the product in the Amazon catalog. The variation theme must be identical to, or include, the existing theme [variation theme].

Instructions:

1. For unsuccessful uploads. Download the flat file report by clicking on the Download your Processing Report link.

Date/Time of Upload	Filename	Batch ID	Upload Status	Actions
January 30, 2025 9:16:08 AM PST	on P4 Upload 01-30-2025.xlsx	558851019387	Status: Complete; some records were saved as drafts Total Number of Records Submitted: 25 Records that require further action from you are saved as drafts	Complete Drafts (Beta) Download your Processing Report.
January 30, 2025 3:45:59 AM PST	-Partial Update.xlsx	358778019387	Status: Complete; some records were saved as drafts Total Number of Records Submitted: 25 Records that require further action from you are saved as drafts	Complete Drafts (Beta) Download your Processing Report.
January 24, 2025 5:45:01 PM PST	Update Batch 2.xlsx	357250019382	Status: Complete; some records were saved as drafts Total Number of Records Submitted: 5 Records that require further action from you are saved as drafts	Complete Drafts (Beta) Download your Processing Report.
January 23, 2025 4:33:40 AM PST	rs.xlsm	556764019380	Status: Complete; processed successfully Total Number of Records Submitted: 1	Download your Processing Report.
January 23, 2025 3:27:37 AM PST	Update T51.xlsx	356749019380	Status: Complete; processed successfully Total Number of Records Submitted: 1	Download your Processing Report.

2. Open the downloaded report Excel file to determine the error code. Read the error message.

Below is the sample 20002 error message.

Type of error	Error message example	Affected Attribute Names (Excel Column)	Number of errors
20002	The variation theme SIZE_NAME specified for SKU [GOT-PARENT] is different from the variation theme that already exists for this product in the Amazon catalog. Your variation theme must be identical to, or include the existing theme (SIZE_NAME/COLOR_NAME). For more information, see http://sellercentral.amazon.com/gp/errorcode/20002		1
Total number of errors			1
Total errors and warnings			1

3. Rework your flat file by choosing the correct variation theme. Save and re-upload the flat file.

	S	T	Formula Bar	AY	AZ	BA	BB	BC
1				Variation				
2	Key Product Features	Color	Size	Parentage	Parent SKU	Relationship Type	Variation Theme	Package Level
3	bullet_point5	color_name	size_name	parent_ch	parent_sku	relationship_type	variation_theme	package_level
4		White	Small	Child	GOT-PARENT	Variation	SizeName-ColorName	
5								
6								

To successfully add ASIN to existing parentage, you must use a variation theme that uses or incorporates this "existing theme." For example: if the product varies by Size and Color ("SizeColor" variation), then you must specify a theme that includes both Size and Color.

To determine the correct variation theme of the existing parentage, you can visit the parent detail page.



Dungeons and Dragons-Themed Tumbler - Dragon Cup for Coffee & Wine - Dad Coffee Cup, Travel Mug, Masters Mug, Dungeon Master-Inspired Dad Gift or Best Friend Birthday Gift, Bold Words 12 oz

[Visit the Age of Sage Store](#)
New to Amazon

\$14.99

Get \$60 off instantly: Pay \$0.00 ~~\$14.99~~ upon approval for the Amazon Prime Store Card. No annual fee.

Color: **Bold Words**



\$14.99

\$14.99

\$14.99

\$14.99

Size: **12 oz**

12 oz

30 oz

Brand Age of Sage
Material Stainless Steel
Color Bold Words
Capacity 12 Ounces
Style Modern

Or, check the parentage Variation Theme in the [Variation Wizard](#).

