Catalog SOP: Error 13043, 90114

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> **Who is this for:** All individuals who are encountering 13043 and 90114 errors.

> **Objective:** To be able to list products with the correct price and enable the successful upload of the flat file.

- This error happens when the input value for the Price (either standard or sales) is lower than the minimum required value or if it's set to 0.

- The error usually happens when CLR is used to perform a full update for the parent listing.

- Please note that when you download the CLR or Category Listing Report, a 0.00 standard price value is usually set for all parent listings.

- To fix this, remove the value stored in the standard_price cell if the SKU is a Parent.

  - Note that a price of 0.00 is never valid and will not be accepted for all listings, either child, standalone, or parent.

Instructions:

1. For unsuccessful uploads. Download the flat file report by clicking on the Download your Processing Report link.

2. Open the downloaded report Excel file to determine the error code. Read the error message.

   a. Below is the sample 90114 and 13043 error messages.

Type of error	Error message example	Affected Attribute Names (Excel Column)	Number of errors
90114	The Your Price field contains an invalid value: 0.00. The value "0.00" is lower than the minimum allowed: 0.01.	Your Price (J)	1
		Total number of errors	1
		Total errors and warnings	1

3. Check the 'template' tab of your processing report.

4. Search for the names of affected attributes in the Excel column. Typically, errors are indicated in a dark yellow color, and the precise columns are specified in the feed processing summary tab

5. Rework your flat file by supplying a valid product price in the standard_price column. Save and re-upload the flat file.

    a. **Parent Listing** - The field 'Your Price' should remain unfilled as this listing is not available for purchase.

    b. **Child Listing** - Ensure that the price you assign to each listing is not below the minimum allowable price of 0.01

6. After you have updated the flat file, proceed to upload it again and monitor the upload status.