

Catalog SOP: How to Cancel FBA Removal Order

03/03/2025 10:57 am CST



Who is this for? Intended for Amazon sellers who need to cancel a previously requested FBA removal order.



Objective: To provide guidance on the process of canceling a removal order, which will outline the necessary steps to successfully complete the cancellation process. By following these steps, individuals will gain a better understanding of the requirements and procedures involved in canceling a removal order and will be more equipped to navigate the process with confidence.

A removal order created not long ago can be canceled before Amazon disposes or ships the items or if the order's status reads "Pending, Planning, or Processing."

IMPORTANT: Clicking on the cancel option doesn't guarantee the cancellation of the order. Your removal order may have moved to Process/Pending status before the cancellation request was received. Check back later to confirm that the order was canceled.

To cancel a removal order, follow these steps:

1. Go to Reports → Fulfillment → Removals → Removal Order Detail

The screenshot shows the Amazon Seller Central dashboard. At the top, there is a navigation menu with options: Fulfillment, Business Reports, Inventory Reports, Manage All Inventory, Shipments, Inventory Planning, Campaign Manager, Manage Orders, and Customer Engagement. Below the menu is a row of six summary cards: MARKETPLACES (3), OPEN ORDERS (1,524), TODAY'S SALES (\$8,537.68), BUYER MESSAGES (0), BUY BOX WINS (98%), and IPI (723). A notification banner reads: "Welcome to a New Homepage We've updated the experience and would like to hear your thoughts. Leave feedback here". The main content area is titled "Actions" and contains five sections:

- You have shipment problems to resolve**
 - 1 Outstanding shipment problems to resolve
 - 4 Total shipment problems last 120 days
- You have cases to manage**
 - 1 You have open cases that require your attention
- You have in-stock issues that require attention**
 - 5 You have products that are out of stock
- You have orders to ship**
 - 1 You must buy shipping or confirm shipment of these orders to be paid
- Submit your applications to list products requiring approval**
 - 2 recent applications pending submission

2. Enter or search the Removal Order ID

Amazon Fulfillment Reports [Learn more](#)



Welcome to Reports

Removal Order Detail [Learn more](#) | [Rate this page](#)

Removal order status and product details

Favorite

Reports marked as favorite will appear here

Inventory

- Inventory Ledger new
- Multi-Channel Fulfillment Inventory
- Dangerous Goods (DG) Status
- Global FBA Inventory
- Restock Inventory
- Stranded Inventory
- Show more...

Sales

- Outlet Deals
- Subscribe & Save Performance
- Amazon Fulfilled Shipments
- Amazon Fulfilled Shipments – Tax Remittance
- Show more...

View Online Download

Merchant SKU Fulfillment Network SKU Removal Order ID
mpBCzL6N7+

Event Date
Last 365 days

Generate Report

1-50 of 73 items. Display is currently limited to 10,000 items. To display more items, you must download a report.

Date	Order ID	Order Type	Order Status	Requested Qty	Completed Qty	Cancelled Qty	In Process Qty
November 20, 2022	mpBCzL6N7+	Return	Pending	14	5	0	9
November 17, 2022	xvNICTeRyL	Return	Completed	6	6	0	0
November 11, 2022	jqvpVKChvN	Return	Completed	2	2	0	0
November 7, 2022	WfCzUR 1L	Return	Cancelled	2	0	2	0

3. Confirm the status of the removal order if it's Planning or Pending. Then click **Cancel this order.**

Removal Order Details [Rate this page](#)

Removal order ID: [redacted]

Removal Method: Return

Date Submitted: November 20, 2022 at 9:56:39 PM GMT-5

Ordered: 14

Shipping To:

Status: Pending

Shipped: 5

[redacted]

Cancelled: 0

[redacted]

Pending: 9

[redacted]

All items for order: [redacted]

View all units View all shipped units

Product Details

Ordered | Shipped | Cancelled | Pending

Sometimes Processing status orders cannot be canceled during peak periods such as Prime Day, Black Friday, Cyber Monday, and the holidays as the removal orders can stay in Processing status for several weeks. Sellers are not able to cancel a removal order for a required removal. For more information, go to [Required Removals](#).