Catalog SOP: Error 8541

10/08/2024 1:42 pm CDT

> **i** **Who is this for?** This is for all individuals encountering an error while updating a listing's attributes.

> **✓** **Objective:** To ensure that all are able to address the 8541 error whenever it appears in the processing report.

Error Code: 8541 - This occurs when Amazon rejects the updated value of an attribute because it differs from the current value stored in their catalog. It is commonly associated with issues related to listing updates and product attributes such as Size or Style.

Instructions:

Title Error

Type of error	Error message example	Affected Attribute Names (Excel Column)	Number of errors
8541	The SKU data provided is different from what's already in the Amazon catalog. The standard_product_id data provided matches ASIN [____], but the following data is different from what's already in the Amazon catalog: item_name (Merchant: 'Temporary Tattoo Factory Xtra Naughty Tattoos - Realistic Adult Temporary Tattoos for Women's Lower Back, Thigh, and Arm - Long Lasting Waterproof Tattoos - Temporary Tattoos Adult (14 Pack)' / Amazon: 'Feminine Lower Back Tattoos'). If this is the right ASIN for your product, update your data to match what's in the Amazon catalog. If it's not the right ASIN, make sure that your data for standard_product_id is correct.		1
		Total number of errors	1
		Total errors and warnings	1

To fix this issue, please add these attributes to your flat file:
- Product Type
- SKU
- Brand Name
- Product ID: Input the ASIN
- Product ID Type: Select "ASIN" from the drop-down menu
- Item Type Keyword

	A	B	C	D	E	F	H
1	TemplateType=fp	Version=2022.0512	TemplateSignature=VEVNUE9S	settings=attributeRo	Use ENGLISH to fill this template.The top 3 rows are for Amazon.com use only. Do not modify or del		
2	Product Type	Seller SKU	Brand Name	Product ID	Product ID Type	Product Name	Item Type Keyword
3	feed_product_ty	item_sku	brand_name	external_product_id	external_product_id_type	item_name	item_type
4	temporarytattoo	57-8		B08	ASIN	T	Rea temporary-tattoos

NOTE: As a refresher, please check our **SOP** on updating listings using a flat file.

Product Type Error

Type of error	Error message example	Affected Attribute Names (Excel Column)	Number of errors
8541	The SKU data provided is different from what's already in the Amazon catalog. The item_id data provided matches ASIN ▓▓▓▓▓▓▓, but the following data is different from what's already in the Amazon catalog: product_type (Merchant: 'COFFEE_MAKER' / Amazon: 'COFFEE_MAKER'), ean (Merchant: '0890906000668' / Amazon: '0890906000668'), item_package_quantity (Merchant: '1' / Amazon: '4'). If this is the right ASIN for your product, update your data to match what's in the Amazon catalog. If it's not the right ASIN, make sure that your data for item_id is correct.		1
		Total number of errors	1
		Total errors and warnings	1

For this type of error, you have to create a ticket to Amazon Seller Support and have them fix this on their end. This is an issue on their system and not on the flat file that you uploaded.

Please review this **SOP** to be guided on how to ticket Amazon.