

# Catalog SOP: Error 8566

10/08/2024 12:45 pm CDT



**Who is this for?** This procedure applies to all Amazon specialists and team members handling product uploads and managing Amazon Seller accounts.



**Objective:** To provide a clear and concise process for identifying and resolving Amazon error code 8566, ensuring that the issue is addressed efficiently and effectively.

## Error Code Description:

Error Code 8566 is part of the 8,000 series of Amazon error codes and may arise due to various reasons related to product upload limitations or data inconsistencies.

### 1. Identify the Error Code

- This error typically occurs during product upload processes and indicates issues related to sales history or data mismatches.

### 2. Determine the Cause

Error Code 8566 can be triggered by the following issues:

#### a. Insufficient Sales History

- **Description:** Amazon restricts the number of products a new seller can upload based on their sales history. New sellers with limited sales may encounter this error when attempting to upload a large number of products.
- **Solution:**

i. **Increase Sales:** Focus on driving more sales to build a strong sales history on Amazon.

ii. **Monitor Weekly:** Amazon evaluates sales history weekly, so monitor your progress and try uploading additional products after a week or two.

iii. **Upload Incrementally:** Begin with a smaller number of products to avoid limitations on the number of items you can upload at once.

#### b. Incorrect Product Data

- **Description:** The error may also occur if the feed file contains incorrect product IDs or mismatched brand names. This includes having incorrect UPCs or brand names that do not match the existing Amazon catalog.
- **Solution:**

i. **Verify UPCs:** Ensure that all UPCs are GS1 certified and accurately reflect the correct product.

**ii. Check Brand Names:** Confirm that the brand names in your feed file match the registered brand names associated with the UPCs.

**iii. Update Flat File:** Correct any discrepancies in your flat file or feed file before re-uploading.

## Steps to Resolve Error Code 8566

### 1. Review Error Details:

- Check the specific details of the error in the Amazon Seller Central account or error report.

### 2. Address Insufficient Sales History:

- Increase sales on the platform to build credibility.
- After a week or two, retry uploading products, starting with a limited number.

### 3. Correct Product Data Issues:

- Verify that the UPCs are GS1 certified and correctly associated with the product.
- Ensure the brand names in the feed file match the registered brand names.
- Correct any errors in the flat file and re-upload it.

### 4. Test Uploads:

- After making corrections, upload a small batch of products to test if the issue is resolved.

### 5. Monitor Progress:

- Track the status of the upload and verify if the error is resolved.

### 6. Seek Further Assistance:

- If the issue persists despite following the above steps, contact Amazon Seller Support for additional help.
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