

Catalog SOP: Amazon Policy Violations Check

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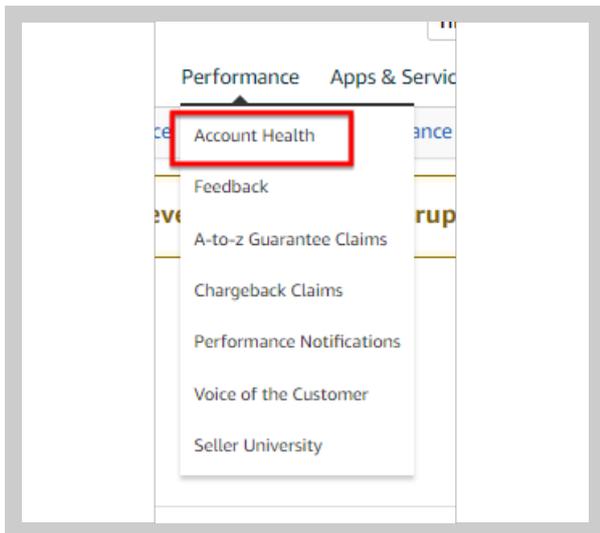


Who is this for: This is intended for team members responsible for conducting Policy Compliance Checks in a business or organization, and for those who need to be informed of any compliance issues found during the check.



Objective: To establish a standardized procedure for conducting Amazon Policy Violations Checks, identifying and documenting any instances of policy violations, and initiating appropriate actions in compliance with Amazon's policies and guidelines.

1. In Seller Central, Go to the Performance tab, select “**Account Health**”



2. Check all Policy Compliance complaints/violations by clicking each one of the categories or by clicking “**View All**” at the bottom of the section.

Policy Compliance

Account Health Rating ^{Beta} ▾

Target: 0 Issues ▾

At Risk

Fulfilled by Seller and Amazon

Suspected Intellectual Property Violations	⚠️ 2
Received Intellectual Property Complaints	⚠️ 9
Product Authenticity Customer Complaints	⚠️ 2
Product Condition Customer Complaints	0
Food and Product Safety Issues	0
Listing Policy Violations	⚠️ 1
Restricted Product Policy Violations	⚠️ 41
Customer Product Reviews Policy Violations	0
Other Policy Violations	⚠️ 1

[View all \(56\)](#)

Policy Violation Warnings 0

3. Document and report the issues you found during the account health check you conducted.
