

# Catalog SOP: How to Use Bagels for Unanswered Questions

10/11/2024 11:10 am CDT



**Who is this for?** Intended for individuals or teams who are looking for a systematic approach to solving unanswered questions.



**Objective:** Help participants gain an understanding of the bagels.io platform and learn how to generate unanswered questions from it.

Below is a list of steps you will need to complete when using Bagel's unanswered question app. Each one will be explained in this SOP.

1. First thing you need to do is log in to Bagels.io. Site link [here](#) or Google search bagels.io



We require you to sign up to access this and our other tools.

**New user? Signup for free:**

Sign Up

**Existing user? Login:**

E-Mail Address

d...al@m...gu...

Password

....



I'm not a robot



reCAPTCHA

Privacy - Terms

Remember Me

Login

2. Once you log in you will be taken to an app page. On this page find the link for **Unanswered Questions Lookup** and click on it. The link is also below.

<https://bagels.io/unansweredquestions/> ||| <https://bagels.io/unansweredquestions/>

Access Management		Apps		Daniel
Support Centre	<a href="https://bagels.io/supportcentre">https://bagels.io/supportcentre</a>		✗	
Support Tasks	<a href="https://bagels.io/supporttasks">https://bagels.io/supporttasks</a>		✗	
Unanswered Questions Lookup	<a href="https://bagels.io/unansweredquestions">https://bagels.io/unansweredquestions</a>		✓	
Unit Frequency Analysis	<a href="https://bagels.io/unitfrequencyanalysis">https://bagels.io/unitfrequencyanalysis</a>		✗	
Velocity	<a href="https://bagels.io/velocity">https://bagels.io/velocity</a>		✗	
Warehouse Manager	<a href="https://bagels.io/warehousemanager">https://bagels.io/warehousemanager</a>		✗	

3. Now enter a list of ASINs that you want to check unanswered questions for and hit **Submit**.

## Unanswered Questions Lookup

ASINs

BC...QPI1  
 B07...SH...V  
 B...LICS...N4  
 E...KNK...110  
 E...XV...6

Submit

4. This will generate links to each unanswered question for each ASIN entered. Now you can click on each link and answer questions.

## Unanswered Questions Lookup

This page will automatically refresh every 10-seconds until the request is complete. It will normally take around 1-5 minutes.

ASIN	Unanswered Questions	URL
BC...MG...PI1	🕒	<a href="#">🔗</a>
BC...ZQS...2V	🕒	<a href="#">🔗</a>
B...LICS...N4	🕒	<a href="#">🔗</a>
E...KNK...	🕒	<a href="#">🔗</a>
BC...XV...6	🕒	<a href="#">🔗</a>

5. Download the list by clicking the “**Download CSV**” button on the lower left side of the page. This will give you a copy of the ASINs with unanswered questions. Paste it on a separate sheet.

# Unanswered Questions Lookup

This page will automatically refresh every 10-seconds until the request is complete. It will normally take around 1-5 minutes.

ASIN	Unanswered Questions	URL
B000000000	0	<a href="#">Link</a>
B000000001	0	<a href="#">Link</a>
B000000002	0	<a href="#">Link</a>
B000000003	0	<a href="#">Link</a>



**Note:** You can only generate 49 ASINs in one batch of unanswered questions.

6. Manually check the links by clicking the URL icon on the right side of the lists to see the number of unanswered questions on each asin. Log in on the sheet you made.

# Unanswered Questions Lookup

This page will automatically refresh every 10-seconds until the request is complete. It will normally take around 1-5 minutes.

ASIN	Unanswered Questions	URL
B000000000	0	<a href="#">Link</a>
B000000001	0	<a href="#">Link</a>
B000000002	0	<a href="#">Link</a>
B000000003	0	<a href="#">Link</a>



7. Then send only the ASINs with unanswered questions.