

Inventory SOP: Fixing Stranded Inventory with a Listing Error

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Who is this for? Anyone who runs into an issue with an item being identified as stranded to due to a listing error.



Objective: Process for relisting a stranded inventory product that was affected by a listing error.

1. Delete the product from "Manage Inventory"
 2. Wait 15 Minutes
 3. Return to "Stranded Inventory" and refresh the stranded reason
 4. The option to create a new listing should appear
 5. Relist the product and wait 15 minutes
 6. The product should be active again
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